

LET'S GET TO KNOW HLMTakaful 360°



- #1 How to download HLMTakaful 360° application
- #2 How to create HLMTakaful 360° profile
- #3 How to acknowledge receipt certificate through HLMTakaful 360°
- #4 How to make certificate contribution payment through HLMTakaful 360°
- #5 How to update contribution payment method through HLMTakaful 360°
- #6 How to update bank account details for claim purposes through HLMTakaful 360°
- #7 How to add/update nomination details through HLMTakaful 360°
- #8 How to access contribution & transaction statement through HLMTakaful 360°

هوڠ ليونڠ م. س. ا. ج. تكافل

 **HongLeong MSIG Takaful**

Reaching out to you

Updated as of 1 June 2023

Hong Leong MSIG Takaful Berhad 200601018337 (738090-M)

LET'S GET TO KNOW HLMTakaful 360°



Pay contribution digitally



Acknowledge the receipt of your certificate contract



Get insight into your certificate & medical card benefits



Notify us on a claims submission



Update your personal info, payment info/method & nomination details



Access to statement, e-certificate & e-medical card

HLMTakaful 360°

HOW TO DOWNLOAD APPLICATION



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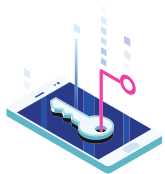
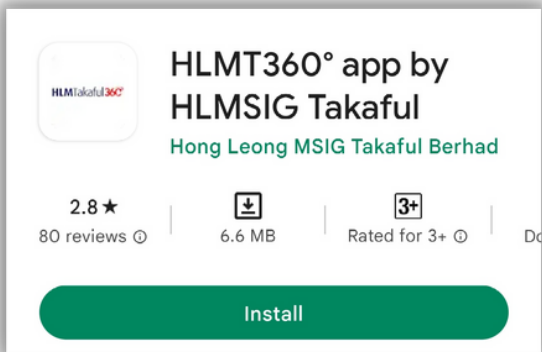
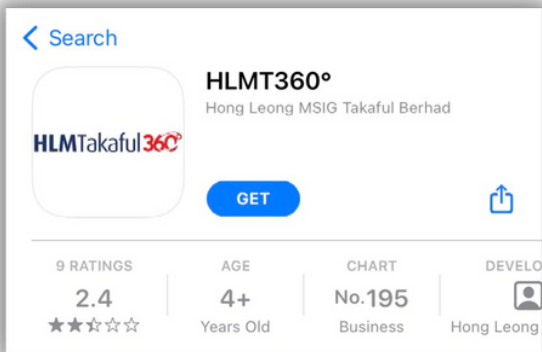
 **HongLeong MSIG Takaful**

Reaching out to you

Updated as of 1 June 2023

Hong Leong MSIG Takaful Berhad 200601018337 (738090-M)

HOW TO DOWNLOAD HLMTakaful 360° APPLICATION



ACCESS ANYWHERE



UPDATE INFO ANYTIME



24-HOURS ONLINE ACCESS



Stay **CONNECTED** with us wherever you go!



HLMTakaful 360°

HOW TO CREATE PROFILE

#2



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 **HongLeong MSIG Takaful**

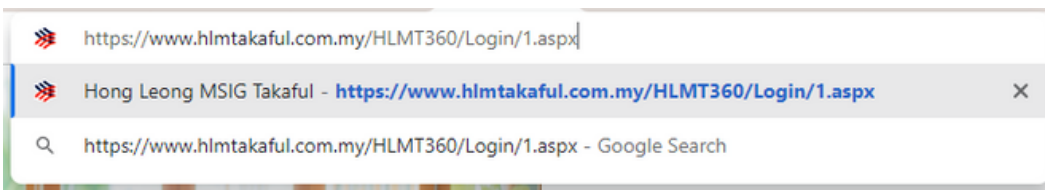
Reaching out to you

Updated as of 1 June 2023

Hong Leong MSIG Takaful Berhad 200601018337 (738090-M)

HOW TO CREATE HLMTakaful 360° PROFILE (Desktop view)

Step 1 Visit <https://www.hlmtakaful.com.my/HLMT360/Login/1.aspx> or scan QR Code below



Step 2 Click on Register

Email Address/ Identity Number [Forgot?](#)

Next →

Don't have an account? [Register](#)

Step 3 Read the [Term of Use](#) and [Privacy Policy](#) before proceed to **I AGREE** button

Terms of Use

HLMTakaful360° SITE TERMS OF USE

IMPORTANT NOTICE TO USER: PLEASE READ THIS DOCUMENT CAREFULLY. This Terms of Use is a legal agreement between you (referred to herein as "you" or "your") and HONG LEONG MSIG TAKAFUL BERHAD ("HLM Takaful") for access to and use of our website <http://www.HLM Takaful.com.my/> (the "HLMTakaful360° Site" or "Site") and other related websites, software, phone apps, interactive features or downloads operated by us and that are available through the HLMTakaful360° Sites (whether accessed directly or through any s

BY ACCESSING OR USING THE HLMTakaful360° SITE, YOU AGREE TO WHETHER OR NOT YOU ARE A REGISTERED USER OF SITE. IF ANY OF FUTURE CHANGES ARE UNACCEPTABLE TO YOU, DO NOT USE THE POSTING OF ANY CHANGES IN THIS AGREEMENT, WILL INDICATE ACCE

I agree with the terms of use stated above

Privacy Policy

THE HONG LEONG MSIG TAKAFUL BERHAD ("HLM Takaful") NOTICE ON PERSONAL DATA

This Notice on Personal Data is issued pursuant to the requirements of the Personal Data Protection Act 2010 ("PDPA") to all individuals dealing with HLM Takaful ("Relevant Person(s)", from whom personal data have been and/or may in future be collected. The term "personal data" refers to information relating directly or indirectly to the Relevant Persons from which they can be identified or are identifiable and includes any sensitive personal data and expression of opinion about them.

1. Collection of personal data

In order to provide or offer to provide the Relevant Persons with facilities/services/products from HLM Takaful, it is necessary for the Relevant Persons to supply HLM Takaful with personal data on themselves or persons named in the Relevant Persons' application or proposal for the facilities/services/products. Such personal data which may be collected from the Relevant Persons include the Relevant Persons' name, NRIC number/passport number (if the Relevant Person is not a Malaysian), address(es), email address, contact numbers, employment information, financial information, personal information including

I agree with the privacy policy stated above

I AGREE **I DISAGREE**

HOW TO CREATE HLMTakaful 360° PROFILE (Desktop view)

Step 4

Complete the **Registration Info** section & click on **Next** button

01. Registration Info

* All fields are required

Name:	Date of Birth:
<input type="text" value="Full name as shown in NRIC"/>	Day <input type="text" value="▼"/> Month <input type="text" value="▼"/> Year <input type="text" value="▼"/>
Identity Type:	Mobile Number:
<input type="text" value="New Identification Number"/>	<input type="text" value="-Select-"/>
Identity Number: <small>For New IC, without hyphen</small>	Enter security code:
<input type="text"/>	<input type="text" value="734506"/>
Email:	
<input type="text"/>	

Next

Step 5

You will then be directed automatically to the portal login page

Complete the **Login Info** section & click on **Next** button

TAC number & temporary password will be sent to your **registered mobile number**

CONGRATULATIONS!

Your profile has been created successfully.

HLMTakaful 360°

Please enter your User ID and Password to login.

[Forgot?](#)

Next

Don't have an account? [Register](#)

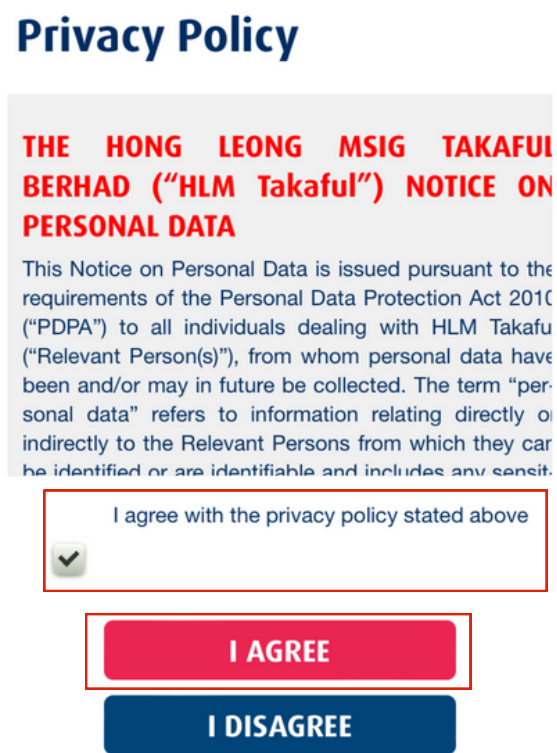
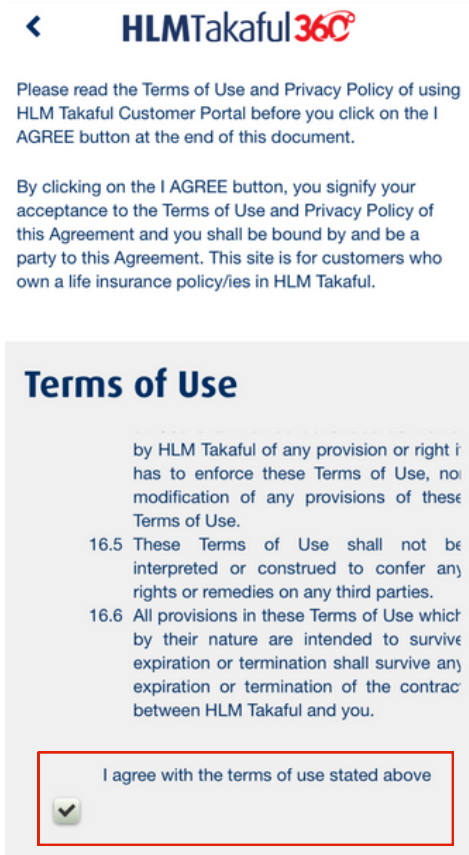
How to Register? [User Guide](#)

HOW TO CREATE HLMTakaful 360° PROFILE (Mobile view)

Step 1 Launch HLMT360° application & click **Register** button



Step 2 Read the **Term of Use** and **Privacy Policy** before proceed to **I AGREE** button



HOW TO CREATE HLMTakaful 360° PROFILE (Mobile view)

Step 3 Complete the **Registration Info** section & click on **Next** button

< HLMTakaful 360°

1 2 3

01. Registration Info

* All fields are required

Name:
Full name as shown in NRIC

Identity Type:
New Identification Number

Identity Number: For New IC, without hyphen '-'

Email:

Date of Birth:
Day Month Year

Mobile Number:
-Select-

Enter security code:
262723

Next

Step 4 You will then be directed automatically to the login page

Complete the **Login Info** section & click on **Next** button

TAC number & temporary password will be sent to your registered mobile number

CONGRATULATIONS!
Your profile has been created successfully.

HLMTakaful 360°

Login

Email Address / Identity number

Forgot?

Next

Or use biometric authentication

HLMTakaful 360°

#3

CERTIFICATE RECEIPT ACKNOWLEDGEMENT

- » To ensure the customer has received correct certificate contract(s) & understand all the terms & conditions stated in the certificate

Note: ONLY available on HLMTakaful360 desktop view.



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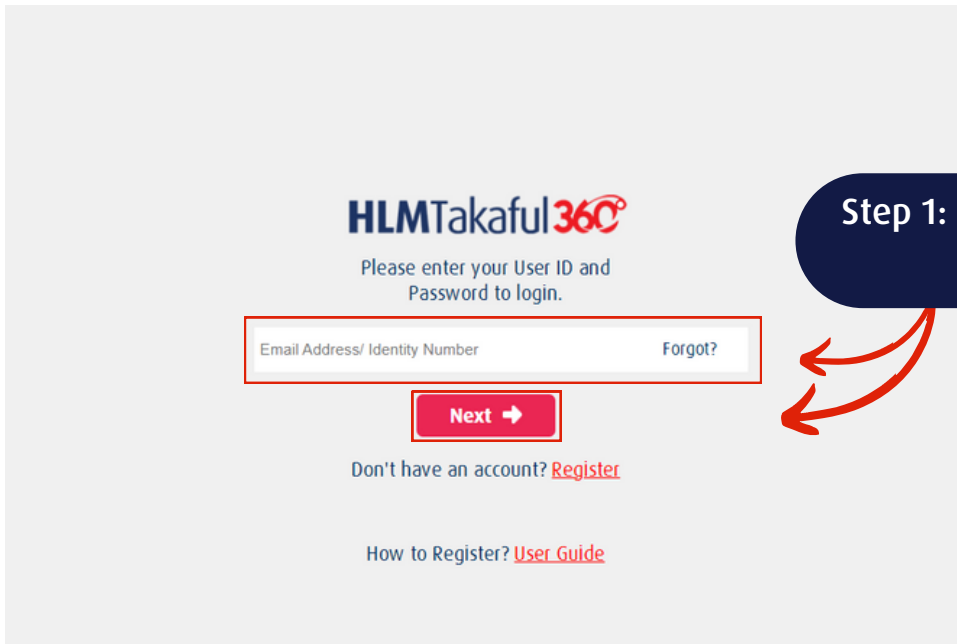
 HongLeong MSIG Takaful

Reaching out to you

Updated as of 1 June 2023

Hong Leong MSIG Takaful Berhad 200601018337 (738090-M)

HOW TO **ACKNOWLEDGE THE RECEIPT** OF YOUR **CERTIFICATE THROUGH** HLMTakaful **360°** (Desktop view)



HOW TO ACKNOWLEDGE THE RECEIPT OF YOUR CERTIFICATE THROUGH HLMTakaful 360°

(Desktop view)

Certificate Details

As at 04/12/2022

Step 3: Go to Statement/Contract section

Statement

Type of Statement: -Select-

Statement Date: -Select-

Download

Step 4: Click Contract

Step 5: Select Certificate Contract

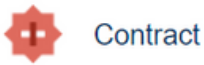
Contract

Type of Contract: -Select-
-Select-
Certificate Contract

Important Notes:

1. For certificate issued from 7 March 2019 onwards (where applicable)
2. Certificate contract is as at issue date. Please read this document together with any revised schedules
3. Download is available for first 24 months from certificate issued date.

HOW TO **ACKNOWLEDGE THE RECEIPT** OF YOUR **CERTIFICATE THROUGH** HLMTakaful **360°** (Desktop view)



Contract

Type of Contract

Certificate Contract

Download

Step 6: Click Download button

Message from webpage



Acknowledgement Slip

I hereby acknowledge receipt of the certificate contract for 'Certificate No.' in good order.

Important Note

You have a 15 days free look period upon receiving your certificate contract.

Take this time to read and understand the certificate information, terms and conditions.

At any time during these 15 days, if in doubt please contact HLMT or your agent/ sales personnel to inform your intention and clarification.

Message from webpage



Acknowledgement Slip

I hereby acknowledge receipt of the certificate contract for 'Certificate No.' in good order.

Important Note

You have a 15 days free look period upon receiving your certificate contract.

Take this time to read and understand the certificate information, terms, and conditions.

At any time during these 15 days, if in doubt please contact HLMT or your agent/ales personnel to inform your intention and clarification.

OK

Step 7: Click OK to acknowledge receipt of the certificate contract

HLMTakaful 360°

MAKE CERTIFICATE CONTRIBUTION PAYMENT

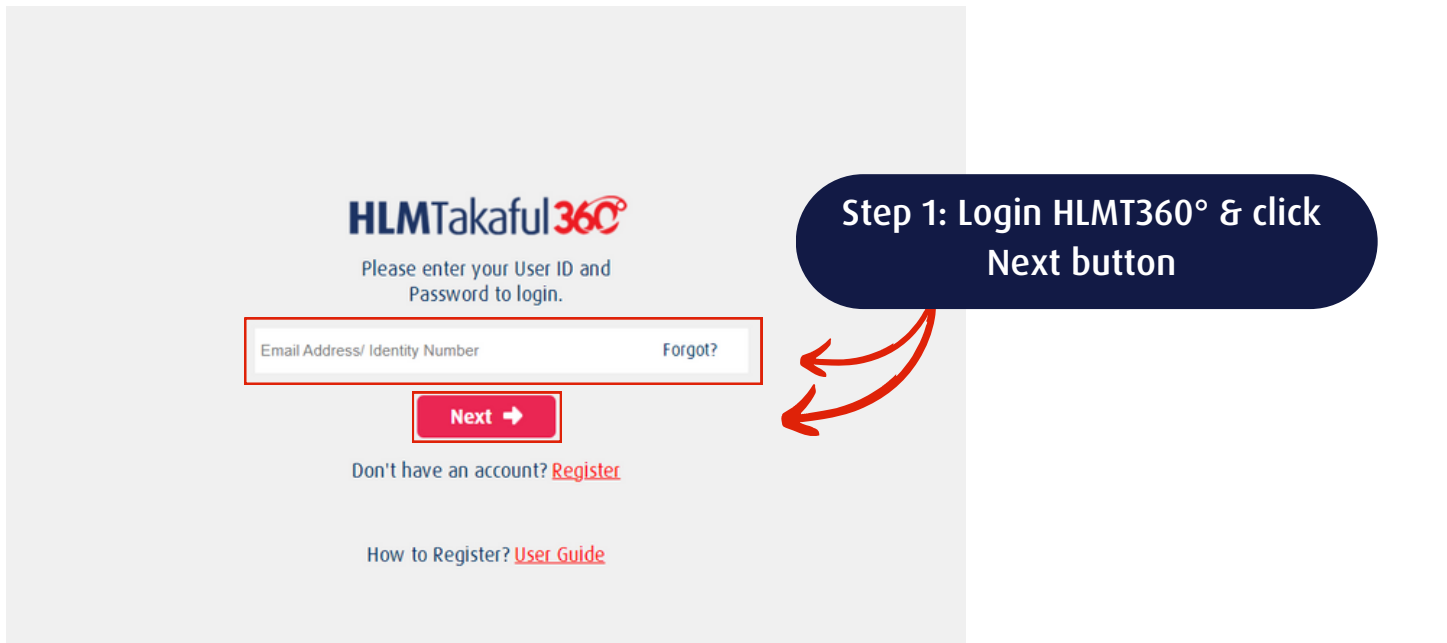
#4

To keep your certificate active and in-force
for continuous coverage



HOW TO MAKE CERTIFICATE CONTRIBUTION PAYMENT THROUGH HLMTakaful 360°

(Desktop view)



HOW TO MAKE CERTIFICATE CONTRIBUTION PAYMENT THROUGH HLMTakaful 360°

(Desktop view)

Certificate Listing

As at 10/01/2023

Select to Pay	Certificate No.	Basic Plan Name	Covered Person Name	Certificate Status	Contribution Due Date	Contribution Due Amount	Payment Mode	Payment Method
<input type="checkbox"/>	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
<input type="checkbox"/>	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
<input type="checkbox"/>	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]

Step 3: Select relevant certificate & click Pay Now button

Pay Now

Note: Certificate table above will be updated within 2 working days upon successful online payment.

Pay Online

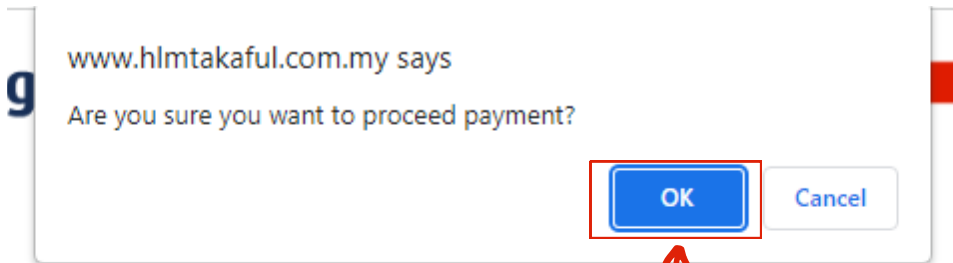
No.	Certificate Number	Participant/ Certificate Owner	Life Covered	Next Contribution Due Amount (RM)	Outstanding Amount As Of To-Date(RM)	Amount To Pay (RM)
1	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]
Total :						[Redacted]

Next

Step 4: Review the contribution amount & click Next button

HOW TO MAKE CERTIFICATE CONTRIBUTION PAYMENT THROUGH HLMTakaful 360°

(Desktop view)



Step 5: Click OK button

Please select a Payment Method:

- FPX (Internet Banking)
- Credit/Debit Card
- e-Wallet

Step 6: Select relevant Payment Method before click Proceed button

Reminder:

Upon clicking **Proceed** button, while the payment is being processed

- Do not disconnect the Internet
- Do not close the web browser before completing payment

If payment is unsuccessful, please try again later.

Disclaimers:

You will be leaving HLM Takaful site and redirected to the merchant website for payment. HLM Takaful shall not be responsible for the content or use by you of the merchant's website. HLM Takaful is not responsible for the actions and certificates of the merchant's website, and recommend that you read and review the privacy certificates of the merchant's website before supplying personally identifiable information. HLM Takaful reserves the right to remove the link to the merchant's website if the nature of the organization or business to which the link relates no longer complies with HLM Takaful's business purpose; and discontinue the link to the merchant's website at any time if the merchant's website provides or promotes false, slanderous, illegal, immoral, offensive, or incorrect information at any time.

Proceed

HOW TO MAKE CERTIFICATE CONTRIBUTION PAYMENT THROUGH HLMTakaful 360°

(Desktop view)

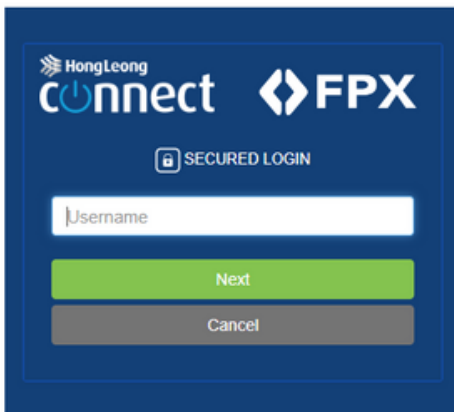
THE ILLUSTRATION BELOW IS BASED ON FPX PAYMENT METHOD

The screenshot shows the HLM Takaful 360° website interface for making a contribution payment. The header includes the company logo and name in both English and Malay, along with the tagline 'Reaching out to you' and the company registration number. The main content area is titled 'Please select a Payment Method:' and lists three options: 'FPX (Internet Banking)', 'Credit/Debit Card', and 'e-Wallet'. The 'FPX (Internet Banking)' option is selected and highlighted with a red box and a callout bubble labeled 'Step 1: Select FPX (Internet Banking)'. Below this, there is a section for 'FPX' with a 'Select Bank' dropdown menu and an 'Email:' input field, both highlighted with red boxes and a callout bubble labeled 'Step 2: Select the relevant Bank & fill in your email address'. At the bottom of the payment section, there is a 'Proceed' button highlighted with a red box and a callout bubble labeled 'Step 3: Click Proceed button'. Below the payment section, there are 'Important Notices' and 'Disclaimers' sections. The footer contains copyright information and a disclaimer.

HOW TO MAKE CERTIFICATE CONTRIBUTION PAYMENT THROUGH HLMTakaful 360°

(Desktop view)

 HongLeong Bank
  HongLeong Islamic Bank



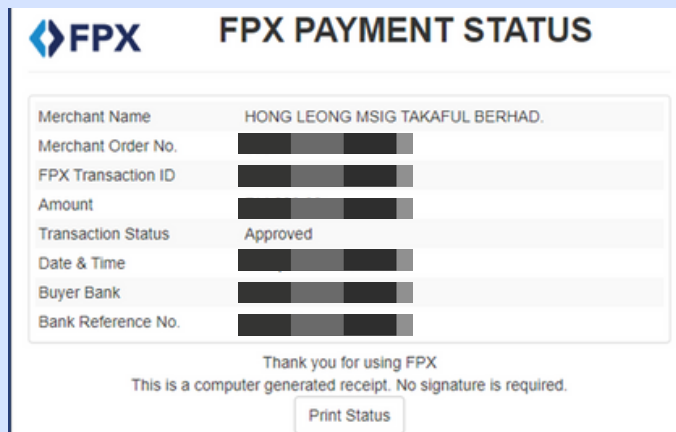
Notice

1. Please note: After some time of inactivity, you'll automatically be logged out by the system and will have to re-login.
2. Do ensure that your transaction is completed before closing this page or browsing other webpage(s).
3. Click [here](#) for help.

Customer will be directed to the Online Banking page

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PAYMENT STATUS : SAMPLE SCREEN #1



FPX PAYMENT STATUS	
Merchant Name	HONG LEONG MSIG TAKAFUL BERHAD.
Merchant Order No.	██████████
FPX Transaction ID	██████████
Amount	██████████
Transaction Status	Approved
Date & Time	██████████
Buyer Bank	██████████
Bank Reference No.	██████████

Thank you for using FPX
 This is a computer generated receipt. No signature is required.

HOW TO MAKE CERTIFICATE CONTRIBUTION PAYMENT THROUGH HLM Takaful 360°

(Desktop view)

PAYMENT STATUS : SAMPLE SCREEN #2

Mon 19/04/2021 18:08
F
FPX [REDACTED]
FPX Transaction Status
To [REDACTED]

Dear Customer,

Thank you for using the FPX service.
We are pleased to inform you that the following online payment via FPX is **successful**:

FPX Transaction ID	:	[REDACTED]
Date & Time	:	[REDACTED]
Seller Name	:	HONG LEONG MSIG TAKAFUL BERHAD.
Merchant Order No.	:	[REDACTED]
Seller Order No.	:	[REDACTED]
Buyer Bank	:	[REDACTED]
Debit Status	:	[REDACTED]
Credit Status	:	[REDACTED]
Transaction Amount (RM)	:	[REDACTED]

Thank you for using the FPX service.

For further information, please contact your respective merchant or bank.

Customer will receive an email to notify on the payment status
Payment status: Successful

HOW TO MAKE CERTIFICATE CONTRIBUTION PAYMENT THROUGH HLM Takaful 360°

(Desktop view)

PAYMENT STATUS : SAMPLE SCREEN #3

Customer will receive email to notify on the payment status

Payment status: Unsuccessful

Mon 19/04/2021 18:11
F
FPX [REDACTED]
FPX Transaction Status
To [REDACTED]

Dear Customer,

Thank you for using the FPX service.
We regret to inform you that the following online payment via FPX is **unsuccessful**:

FPX Transaction ID	:	[REDACTED]
Date & Time	:	[REDACTED]
Seller Name	:	HONG LEONG MSIG TAKAFUL BERHAD.
Merchant Order No.	:	[REDACTED]
Seller Order No.	:	[REDACTED]
Buyer Bank	:	[REDACTED]
Debit Status	:	1B (Failed due to BUYER FAILED TO PROVIDE THE NECESSARY INFO TO LOGIN TO IB LOGIN PAGE)
Credit Status	:	[REDACTED]
Transaction Amount (RM)	:	[REDACTED]

Please check your account and in the event that your **account has been deducted**, please notify your bank immediately. [Click here](#) for banks' contact details.

For further information, please contact your respective merchant or bank.

HOW TO MAKE CERTIFICATE CONTRIBUTION PAYMENT THROUGH HLM Takaful 360°

(Desktop view)

THE ILLUSTRATION BELOW IS BASED ON CREDIT CARD/ DEBIT CARD PAYMENT METHOD

Please select a Payment Method:

- FPX (Internet Banking)
- Credit/Debit Card
- e-Wallet

Step 1: Select Credit Card/Debit Card

VISA MasterCard
 Card Type : Choose
 Credit Card Number :
 CVV :
 Bank : Choose
 Expiry Date : Choose / 2023

Step 2: Select the relevant card type & fill in your card details

Important Notices:

- 1) This is one-time payment. If you wish to have your contribution deducted automatically please go to the E-Forms section of the previous page.
- 2) The credit card holder must be the Certificate Owner, Life Covered(s), or the family members (i.e. spouse, child, parents or siblings).
- 3) Single contribution certificate is not allowed to pay via credit card.

Reminder:

Upon clicking Proceed button, while the payment is being processed

- Do not disconnect the Internet
- Do not close the web browser before completing payment

If payment is unsuccessful, please try again later.

Disclaimers:

You will be leaving HLM Takaful site and redirected to the merchant website for payment. HLM Takaful shall not be responsible for the content or use by you of the merchant's website. HLM Takaful is not responsible for the actions and certificates of the merchant's website, and recommend that you read and review the privacy certificates of the merchant's website before supplying personally identifiable information. HLM Takaful reserves the right to remove the link to the merchant's website if the nature of the organization or business to which the link relates no longer complies with HLM Takaful's business purpose; and discontinue the link to the merchant's website at any time if the merchant's website provides or promotes false, slanderous, illegal, immoral, offensive, or incorrect information at any time.


Proceed

Step 3: Click Proceed button

HOW TO MAKE CERTIFICATE CONTRIBUTION PAYMENT THROUGH HLMTakaful 360°

(Desktop view)

PAYMENT STATUS : SAMPLE SCREEN #4



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HongLeong MSIG Takaful
Reaching out to you

Hong Leong MSIG Takaful (738090-M)

2 - Bank Declined Transaction

Transaction Details

Transaction Reference Number:	[REDACTED]
Transaction Description:	HLMT e-Payment_i-M Solutions
Shopping Transaction Number:	[REDACTED]
Batch Number for this transaction:	[REDACTED]
Transaction Date, Time:	[REDACTED]
Card Type:	[REDACTED]

Disclaimers:

Please be advised that making an online payment does not immediately change any disposition related to your certificate. Any payment made after cut off time will not be posted until the next business day. Normal business hours are Monday-Friday 9:00 am until 5:00 pm.

Date of Payment Charged	Cut off Time	Payment Updated In Core System
Monday-Friday *(Business Days)	By 5.30pm	Same Business Day
	After 5.30pm	Next Business Day
Saturday, Sunday and Federal Territory Public Holidays (Non Business Days)	AnyTime	Next Business Day

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Customer will be notified on the payment status.

HOW TO MAKE CERTIFICATE CONTRIBUTION PAYMENT THROUGH HLM Takaful 360°

(Desktop view)

THE ILLUSTRATION BELOW IS BASED ON E-WALLET PAYMENT METHOD



Please select a Payment Method:

- FPX (Internet Banking)
- Credit/Debit Card
- e-Wallet

Step 1: Select e-Wallet

Reminder:

Upon clicking **Proceed** button, while the payment is being processed

- Do not disconnect the Internet
- Do not close the web browser before completing payment

If payment is unsuccessful, please try again later.

Disclaimers:

You will be leaving HLM Takaful site and redirected to the merchant website for payment. HLM Takaful shall not be responsible for the content or use by you of the merchant's website. HLM Takaful is not responsible for the actions and certificates of the merchant's website, and recommend that you read and review the privacy certificates of the merchant's website before supplying personally identifiable information. HLM Takaful reserves the right to remove the link to the merchant's website if the nature of the organization or business to which the link relates no longer complies with HLM Takaful's business purpose; and discontinue the link to the merchant's website at any time if the merchant's website provides or promotes false, slanderous, illegal, immoral, offensive, or incorrect information at any time.

Proceed

Step 2: Click Proceed button

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HOW TO MAKE CERTIFICATE CONTRIBUTION PAYMENT THROUGH HLM Takaful 360°

(Desktop view)



Invoice

Title	HLMT e-Payment
Merchant ID	[Blurred]
Merchant Name	HONG LEONG MSIG TAKAFUL BERHAD

Customer will be directed to the payment method page

[Return to checkout details](#)

Pay with E-Wallet

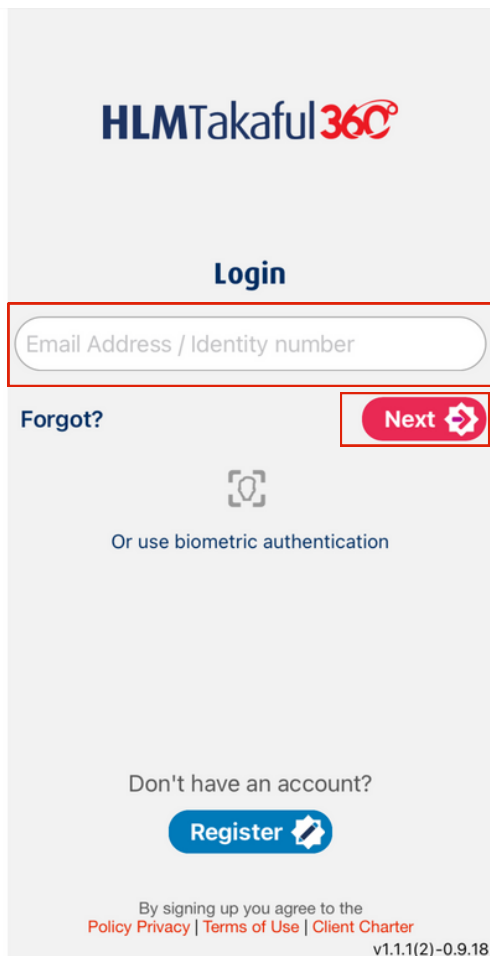
E-Wallet

Step 3: Select the relevant e-Wallet payment method

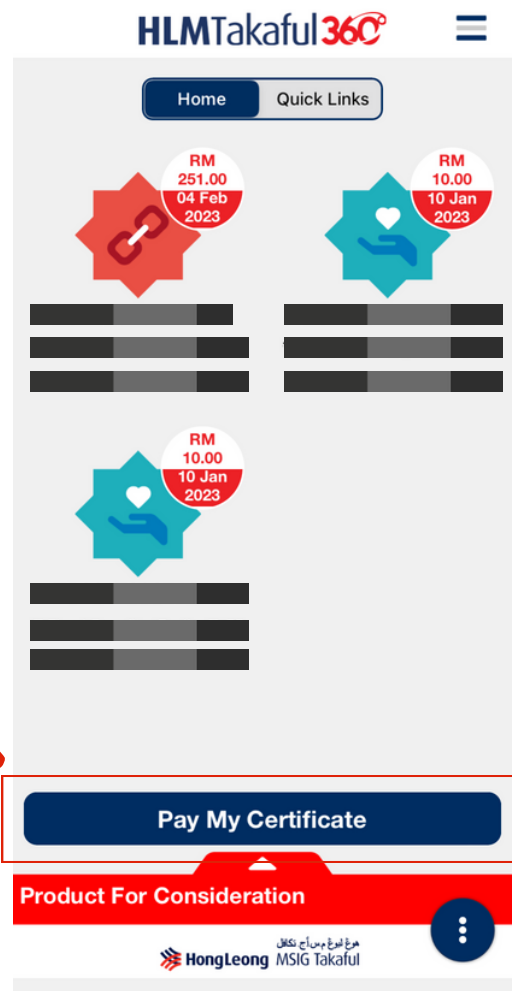
CONGRATULATIONS!
Your transaction has been completed

HOW TO MAKE CERTIFICATE CONTRIBUTION PAYMENT THROUGH HLMTakaful 360°

(Mobile view)



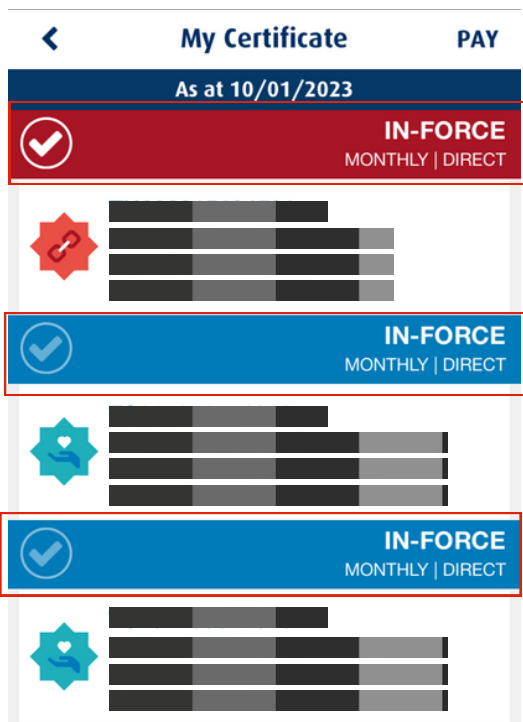
Step 1: Login HLMT360° & click Next button



Step 2: Click Pay My Certificate

HOW TO MAKE CERTIFICATE CONTRIBUTION PAYMENT THROUGH HLMTakaful 360°

(Mobile view)

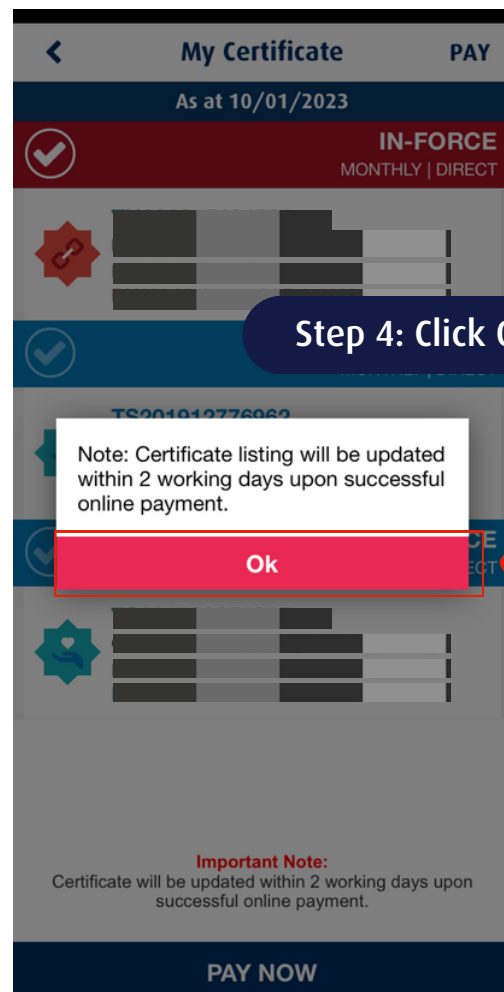


Important Note:

Certificate will be updated within 2 working days upon successful online payment.

PAY NOW

Step 3: Select the relevant Certificate & click PAY NOW button



Step 4: Click Ok button

HOW TO MAKE CERTIFICATE CONTRIBUTION PAYMENT THROUGH HLMTakaful360°

(Mobile view)



Pay Online

No.	Certificate Number
1	[Redacted]

Participant/ Certificate Owner:
[Redacted]

Life Covered:
[Redacted]

Next Contribution Due Amount (RM):
[Redacted]

Outstanding Amount As Of To-Date(RM):
[Redacted]

Amount To Pay (RM):
[Redacted]

Total : [Redacted]

Next

Disclaimers:

Step 5: Review the contribution amount & click Next button

Step 6: Click Ok button

Are you sure you want to proceed payment?

Cancel OK

HOW TO MAKE CERTIFICATE CONTRIBUTION PAYMENT THROUGH HLMTakaful 360°

(Mobile view)

The screenshot shows the HLMTakaful 360° mobile app interface. At the top, there is a back arrow and the HLMTakaful 360° logo. Below that is the HongLeong MSIG Takaful logo with the tagline 'Reaching out to you'. The main content area is titled 'Please select a Payment Method:' and contains three radio button options: 'FPX (Internet Banking)', 'Credit/Debit Card', and 'e-Wallet'. A red box highlights the 'FPX (Internet Banking)' option, and a red arrow points from a callout box to this option.

Step 7: Select the relevant Payment Method before click Proceed button

Reminder:

Upon clicking **Proceed** button, while the payment is being processed

- Do not disconnect the Internet
- Do not close the web browser before completing

payment

If payment is unsuccessful, please try again later.

Disclaimers:

You will be leaving HLM Takaful site and redirected to the merchant website for payment. HLM Takaful shall not be responsible for the content or use by you of the merchant's website. HLM Takaful is not responsible for the actions and certificates of the merchant's website, and recommend that you read and review the privacy certificates of the merchant's website before supplying personally identifiable information. HLM Takaful reserves the right to remove the link to the

HOW TO MAKE CERTIFICATE CONTRIBUTION PAYMENT THROUGH HLMTakaful 360°

(Mobile view)

THE ILLUSTRATION BELOW IS BASED ON FPX PAYMENT METHOD

Step 1: Select relevant Bank & fill in your email address

Step 2: Scroll down & click Proceed button

Please select a Payment Method:

- FPX (Internet Banking)
- Credit/Debit Card
- e-Wallet

FPX

Select Bank Please select the bank

Email:

By clicking on the "Proceed", you agree to FPX's [Terms & Conditions](#)

Important Notices:
This is one-time payment. If you wish to have your contribution deducted automatically please obtain the Direct Debit Authorization Form at any of our branches nationwide.

Reminder:
Upon clicking **Proceed** button, while the payment is being processed

Proceed

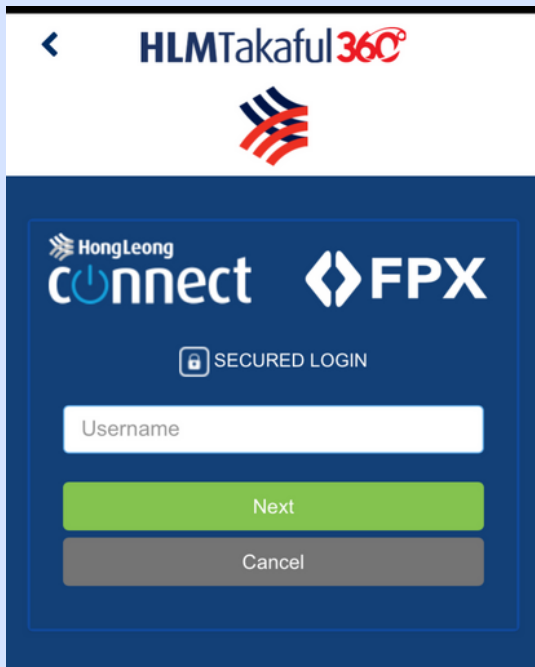
Disclaimers:
You will be leaving HLM Takaful site and redirected to the merchant website for payment. HLM Takaful shall not be responsible for the content or use by you of the merchant's website. HLM Takaful is not responsible for the actions and certificates of the merchant's website, and recommend that you read and review the privacy certificates of the merchant's website before supplying personally identifiable information. HLM Takaful reserves the right to remove the link to the merchant's website if the nature of the organization or business to which the link relates no longer complies with HLM Takaful's business purpose; and discontinue the link to the merchant's website at any time if the merchant's website provides or promotes false, slanderous, illegal, immoral, offensive, or incorrect information at any time.

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HOW TO MAKE CERTIFICATE CONTRIBUTION PAYMENT THROUGH HLMTakaful 360°

(Mobile view)

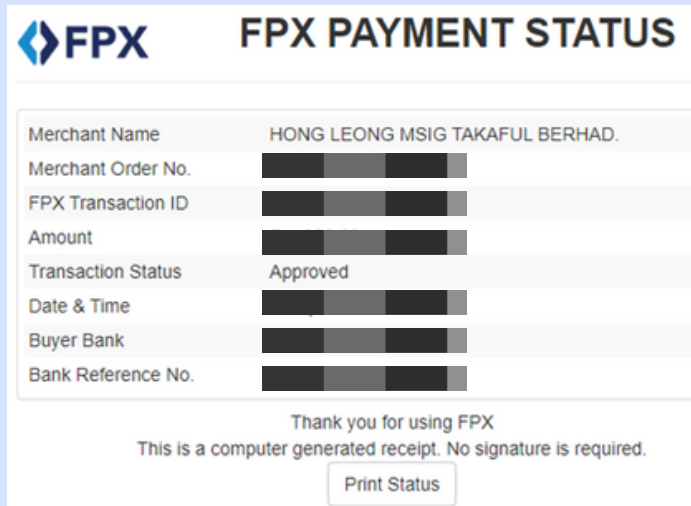
PAYMENT STATUS : SAMPLE SCREEN #5



Notice

1. Please note: After some time of inactivity, you'll automatically be logged out by the system and will have to re-login.
2. Do ensure that your transaction is completed before closing this page or browsing other webpage(s).
3. Click [here](#) for help.

Customer will be directed to the Online banking page



FPX PAYMENT STATUS	
Merchant Name	HONG LEONG MSIG TAKAFUL BERHAD.
Merchant Order No.	██████████
FPX Transaction ID	██████████
Amount	██████████
Transaction Status	Approved
Date & Time	██████████
Buyer Bank	██████████
Bank Reference No.	██████████

Thank you for using FPX
This is a computer generated receipt. No signature is required.

[Print Status](#)

HOW TO MAKE CERTIFICATE CONTRIBUTION PAYMENT THROUGH HLMTakaful 360°

(Mobile view)

THE ILLUSTRATION BELOW IS BASED ON CREDIT CARD/ DEBIT CARD PAYMENT METHOD

Step 1: Select Credit/Debit Card & fill in your card details

Please select a Payment Method:

FPX (Internet Banking)

Credit/Debit Card

e-Wallet

VISA MasterCard

Card Type : Choose

Credit Card Number :

CVV :

Bank : Choose

Expiry Date : Choose / 2023

Important Notices:

- 1) This is one-time payment. If you wish to have your contribution deducted automatically please go to the E-Forms section of the previous page.
- 2) The credit card holder must be the Certificate Owner, Life Covered(s), or the family members (i.e. spouse, child, parents or siblings).
- 3) Single contribution certificate is not allowed to pay via credit card.

< HLMTakaful 360°

payment
If payment is unsuccessful, please try again later.

Disclaimers:

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Proceed


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Step 2: Scroll down & click Proceed button

HOW TO MAKE CERTIFICATE CONTRIBUTION PAYMENT THROUGH HLMTakaful 360°

(Mobile view)

PAYMENT STATUS : SAMPLE SCREEN #6



HongLeong MSIG Takaful
Reaching out to you

Hong Leong MSIG Takaful (738090-M)

2 - Bank Declined Transaction

Transaction Details

Transaction Reference Number: [REDACTED]

Transaction Description: HLMT e-Payment_i-M Solutions

Shopping Transaction Number: [REDACTED]

Batch Number for this transaction: [REDACTED]

Transaction Date, Time: [REDACTED]

Card Type: [REDACTED]

Disclaimers:

Please be advised that making an online payment does not immediately change any disposition related to your certificate. Any payment made after cut off time will not be posted until the next business day. Normal business hours are Monday-Friday 9:00 am until 5:00 pm.

Date of Payment Charged	Cut off Time	Payment Updated In Core System
Monday-Friday *(Business Days)	By 5.30pm	Same Business Day
	After 5.30pm	Next Business Day
Saturday, Sunday and Federal Territory Public Holidays (Non Business Days)	AnyTime	Next Business Day

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Customer will be notified on the payment status.

HOW TO MAKE CERTIFICATE CONTRIBUTION PAYMENT THROUGH HLMTakaful 360°

(Mobile view)

THE ILLUSTRATION BELOW IS BASED ON E-WALLET PAYMENT METHOD

Step 1: Select e-Wallet

Please select a Payment Method:

- FPX (Internet Banking)
- Credit/Debit Card
- e-Wallet

Reminder:
Upon clicking **Proceed** button, while the payment is being processed

- Do not disconnect the Internet
- Do not close the web browser before completing payment

If payment is unsuccessful, please try again later.

Disclaimers:

You will be leaving HLM Takaful site and redirected to the merchant website for payment. HLM Takaful shall not be responsible for the content or use by you of the merchant's website. HLM Takaful is not responsible for the actions and certificates of the merchant's website, and recommend that you read and review the privacy certificates of the merchant's website before supplying personally identifiable information. HLM Takaful reserves the right to remove the link to the

< HLMTakaful 360°

payment
If payment is unsuccessful, please try again later.

Disclaimers:

You will be leaving HLM Takaful site and redirected to the merchant website for payment. HLM Takaful shall not be responsible for the content or use by you of the merchant's website. HLM Takaful is not responsible for the actions and certificates of the merchant's website, and recommend that you read and review the privacy certificates of the merchant's website before supplying personally identifiable information. HLM Takaful reserves the right to remove the link to the merchant's website if the nature of the organization or business to which the link relates no longer complies with HLM Takaful's business purpose; and discontinue the link to the merchant's website at any time if the merchant's website provides or promotes false, slanderous, illegal, immoral, offensive, or incorrect information at any time.

Proceed

Step 2: Scroll down & click Proceed button

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HOW TO MAKE CERTIFICATE CONTRIBUTION PAYMENT THROUGH HLMTakaful 360°

(Mobile view)



Invoice

Title	HLMT e-Payment
Merchant ID	[Blurred]
Merchant Name	HONG LEONG MSIG TAKAFUL BERHAD

Customer will be directed to the payment method page

[Return to checkout details](#)

Pay with E-Wallet

E-Wallet

Step 3: Select the relevant e-Wallet payment method

CONGRATULATIONS!

Your transaction has been completed

#5

HLMTakaful 360°

UPDATE YOUR CONTRIBUTION PAYMENT METHOD

» To ensure prompt contribution payments
and enjoy uninterrupted Takaful coverage



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 HongLeong MSIG Takaful

Reaching out to you

Updated as of 1 June 2023

Hong Leong MSIG Takaful Berhad 200601018337 (738090-M)

HAVE YOU UPDATED YOUR PAYMENT CARD DETAILS?

Providing Authorisation for **Card-Not-Present (CNP)** Debit Card Transaction for Uninterrupted Contribution Payment Deduction

➤ In order to further strengthening the security measures for online transaction, Bank Negara Malaysia (BNM) requires all debit card users to contact their issuing banks to authorise for **Card-Not-Present (CNP)** Debit Card transactions before registering for any auto-debit deduction of contributions.

➤ As such, if you currently using or planning to use debit card for auto-debit deduction service, please perform the following steps to avoid unsuccessful deduction for the recurring auto-billing service.

Step 1: Customer contacts the debit card issuing bank's customer service team for assistance (i.e., to allow Hong Leong MSIG Takaful's certificate contribution deduction (auto-debit billing) with the debit card).

Step 2: Customer follows the bank's instruction to complete the verification for the request.

Step 3: Customer checks with the bank on the card setting below:

➤ The daily deduction limit – to ensure the maximum daily limit is sufficient for certificate contribution deduction; and

➤ Any default setting on the debit card that may disallow for certificate contribution deduction.

Step 4: Customer updates the certificate payment method via **HLMTakaful360**

HOW TO UPDATE YOUR PAYMENT METHOD THROUGH HLMTakaful 360° (Desktop view)

My Transactions Transaction History

Important Note: So long Transaction status is Successful, the changes will be refreshed online next day at 9.00am.

Search

Update Address
To change policy address

Update Email and Contact Information
To update or change email address, residential telephone number, office telephone number and mobile number

Update bank account details
For claim & servicing payment and refund to your bank account

Update Payment Method
For Cash/CCSI/Auto debit/Auto deduction card details

Claim Notification
To submit claims notification

Update Nomination
To add/delete Nomination

Step 1: Click Update Payment Method

Update Payment Method



Change payment method from

-Select-
-Select-
Cash/Cheque to Credit Card Standing Instruction
Auto Debit from Savings/Current account to Credit Card Standing Instruction
Credit Card details for Credit Card Standing Instruction
Credit Card Standing Instruction to Cash/Cheque
Auto Debit from Savings/Current account to Cash/Cheque



Step 2: Select the relevant Payment Method

HOW TO UPDATE YOUR PAYMENT METHOD THROUGH HLMTakaful 360° (Desktop view)

Change payment method from

Cash/Cheque to Credit Card Standing Instruction

Select the Certificate/(s)

<input type="checkbox"/>	Certificate Number	Plan Name	Life Covered	Current Payment Method Details
<input type="checkbox"/>				

Step 3: Select Certificate

Enter new Credit Card details

Are you the sole card holder? Yes No

Credit Card Number

Bank Name

Expiry Date (mm/yy)

Step 4: Fill in the details & tick on the authorisation statement

I authorize HLMT to charge my credit card and the amount of contribution due for such amount as advised by HLMT from time to time. I understand that all renewal contributions will be automatically charged to my credit card until further notice from me.

Important Note:

Receipts will not be issued for contribution payments made through the auto-deduction facility. Please refer to your credit card statement for confirmation of payments.

Step 5: Click Next button

Next

HOW TO UPDATE YOUR PAYMENT METHOD THROUGH HLMTakaful 360° (Desktop view)

- 1 Select Payment Method
- 2 Terms & Conditions
- 3 TAC Verification
- 4 Complete

Terms & Conditions

1. The transaction for payment to HLMT shall commence within 30 days.
2. HLMT shall bill the contribution due of a certificate less any contribution waived and contribution Deposit amount available. HLMT shall bill a second time for a contribution due shortfall if the contribution Deposit amount is meant for a later certificate change request.
3. The certificate coverage shall be in force upon successful transaction from credit card issuing financial institution subject to underwriting rules and requirements.
4. The provision of this service is subject to the prior authorization from credit card issuing financial institution against an unexpired and valid credit card.
5. Credit card account must contain sufficient funds for the transaction to be carried out.
6. For credit card standing instruction payment of contribution under unit link certificate which falls due between (i) 1st and 7th (ii) 8th and 14th (iii) 15th and 21st and (iv) 22nd to end of the month, will be charged on the (i) 2nd, (ii) 9th, (iii) 16th and (iv) 23rd of the same month respectively and for credit card standing instruction for payment of contribution under traditional life certificate which falls due between (i) 2nd and 8th (ii) 9th and 15th (iii) 16th to 22nd and (iv) 23rd to 1st, will be charged on the (i) 1st, (ii) 8th, (iii) 15th and (iv) 22nd respectively. HLMT may at its sole discretion change the charging date. In order to keep your insurance in force, HLMT will make further attempts to charge your credit card if the first attempt to charge is declined by the credit card

I agree to the Terms & Conditions

Step 6: Read the Terms & Conditions & tick I agree to the Terms & Conditions

Declaration

I hereby declare and agree with this application.

Step 7: Tick on the Declaration statement

Back

Step 8: Click Agree button

Agree

Disagree

HOW TO UPDATE YOUR PAYMENT METHOD THROUGH HLMTakaful 360° (Desktop view)

TAC Verification

TAC was sent to mobile number ending with [redacted]

TAC

* Please [click here](#) after 1 minute to request a new TAC.

Back

Submit

Step 9: Enter the TAC number

*Wait for 1 minute to request a new TAC number

Step 10: Click Submit button

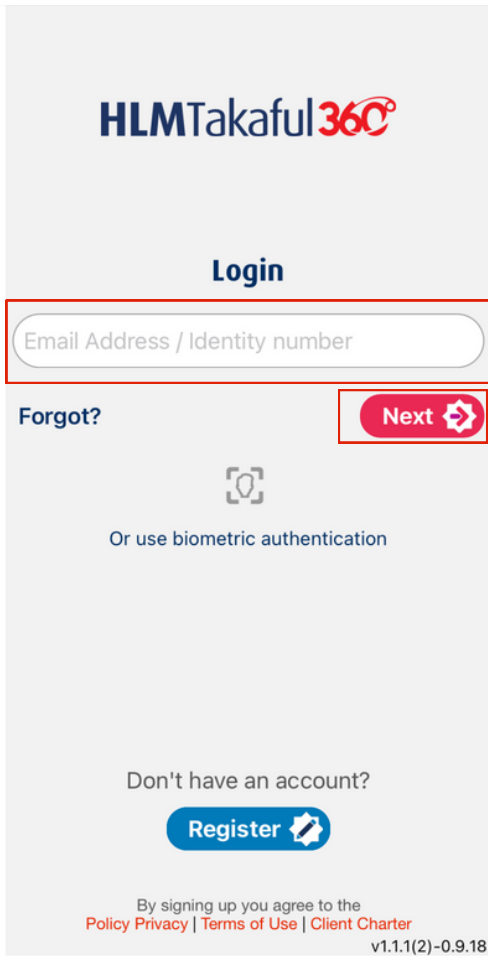


CONGRATULATIONS!

Your payment method has been updated

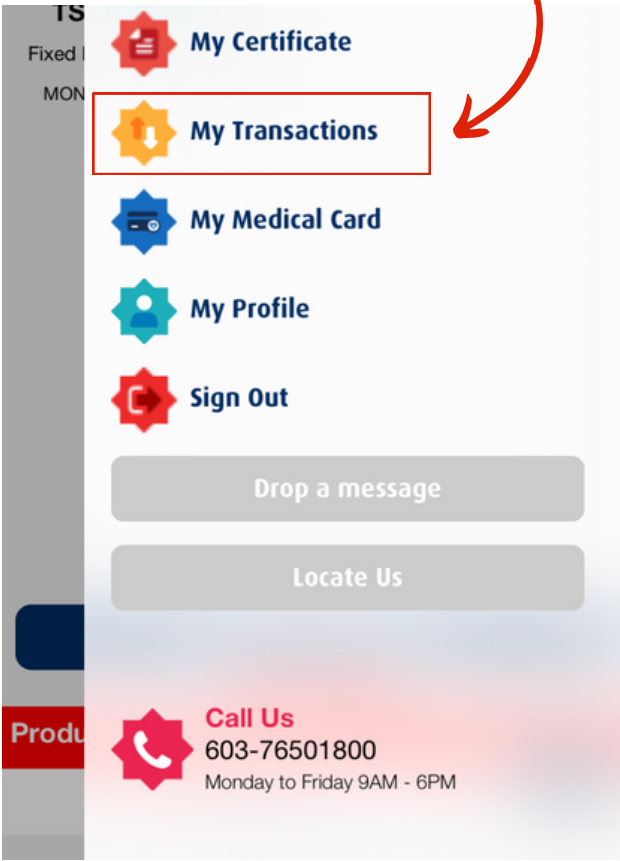


HOW TO UPDATE YOUR PAYMENT METHOD THROUGH HLMTakaful 360° (Mobile view)

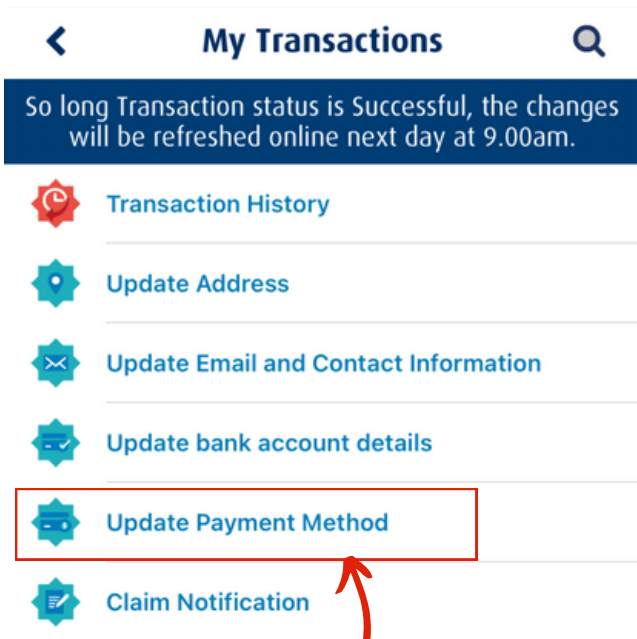


Step 1: Login HLMT360° & click Next button

Step 2: Click My Transactions

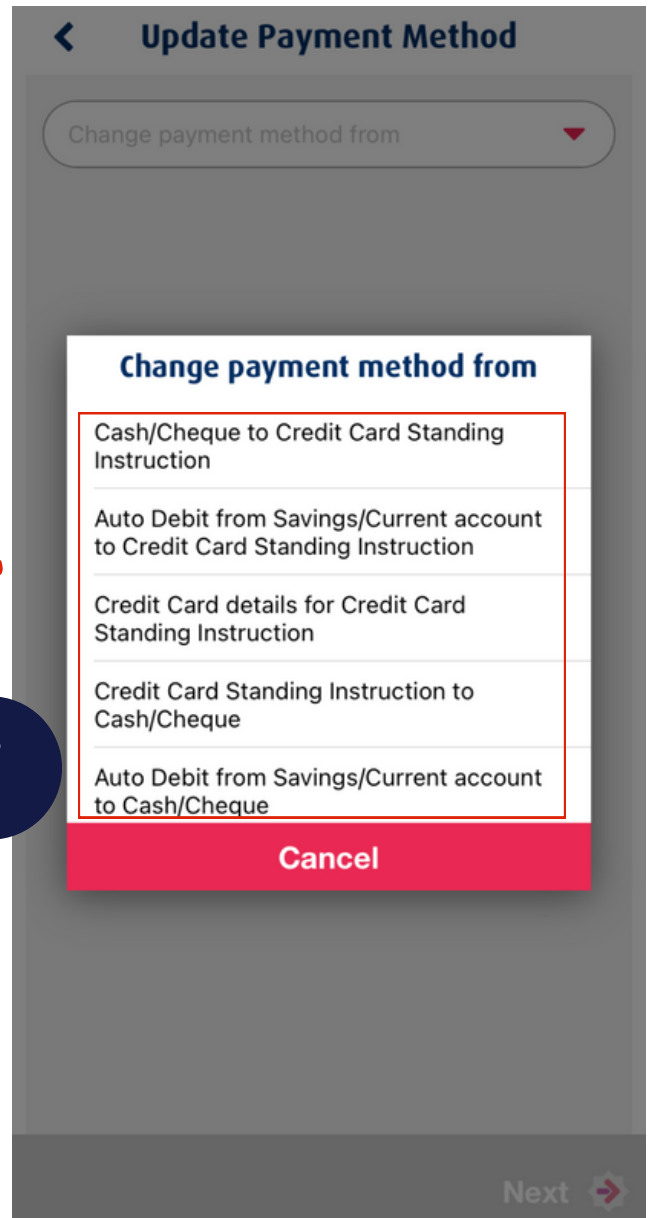


HOW TO UPDATE YOUR PAYMENT METHOD THROUGH HLMTakaful 360° (Mobile view)



Step 3: Click Update Payment Method

Step 4: Select the previous payment method



HOW TO UPDATE YOUR PAYMENT METHOD THROUGH HLMTakaful 360° (Mobile view)

Update Payment Method

Cash/Cheque to Credit Card Standing Inst... ▾

Select Certificate/(s)

Step 5: Select Certificate

Update Payment Method

Credit Card Details

Are you sole card holder?

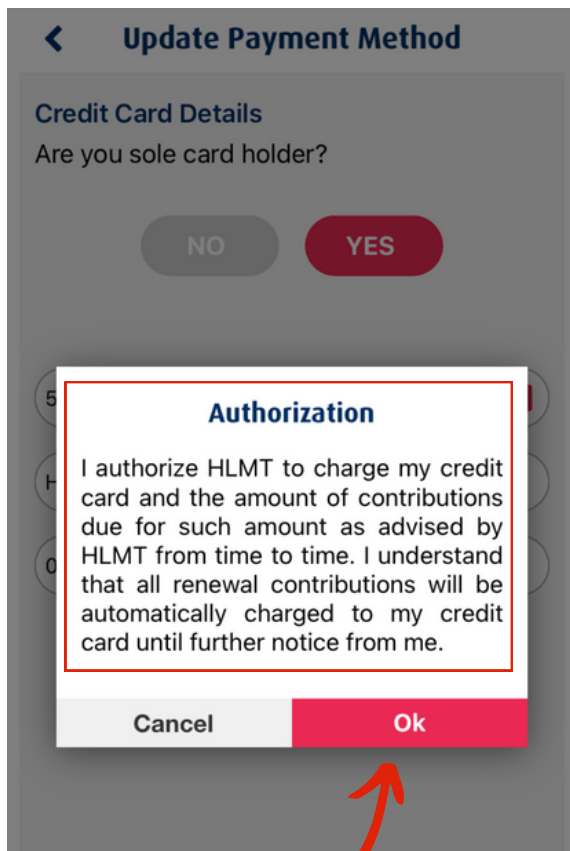
NO YES

Step 7: Fill in the card details & click Next button

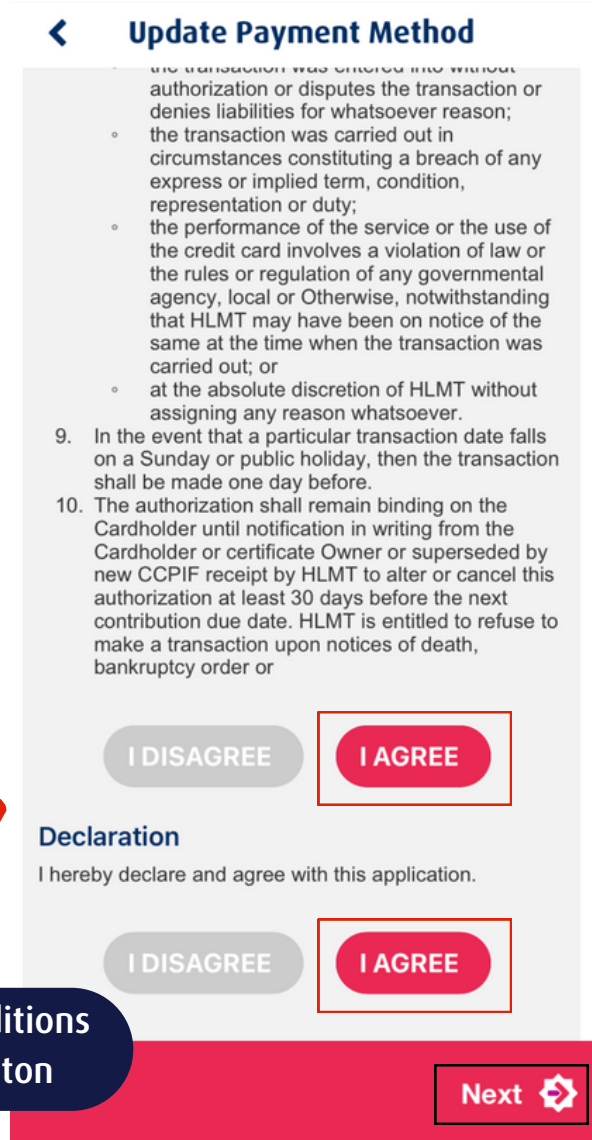
Next

Next

HOW TO UPDATE YOUR PAYMENT METHOD THROUGH HLMTakaful 360° (Mobile view)



Step 8: Read the Authorisation statement & click OK button



Step 9: Read the Terms & Conditions before proceed to I Agree button

Step 10: Click Next button

HOW TO UPDATE YOUR PAYMENT METHOD THROUGH HLMTakaful 360° (Mobile view)

The screenshot shows a mobile app interface for updating a payment method. At the top, there is a back arrow and the title 'Update Payment Method'. Below this is a 'TAC Verification' section. It features a text input field containing a blurred TAC number, a 'Request TAC' button to its right, and a red arrow pointing to the input field. Below the input field is a dark blue callout box with the text 'Step 11: Enter the TAC number' and a red asterisk note: '*Wait for 1 minute to request a new TAC number'. At the bottom of the screen is a red bar with a 'Submit' button and a right-pointing arrow icon. A red arrow points from a dark blue callout box with the text 'Step 12: Click Submit button' to the 'Submit' button.

A yellow rounded rectangular banner with a green thumbs-up icon in a circle at the top center. Below the icon, the text reads 'CONGRATULATIONS!' in bold green, followed by 'Your payment method has been updated' in black. On either side of the text are three yellow chevrons pointing outwards.

HLMTakaful 360°

UPDATE YOUR BANK ACCOUNT DETAILS FOR CLAIM PURPOSES

#6

To smoothen the credited process of claim payment, surrender fund or refund payment



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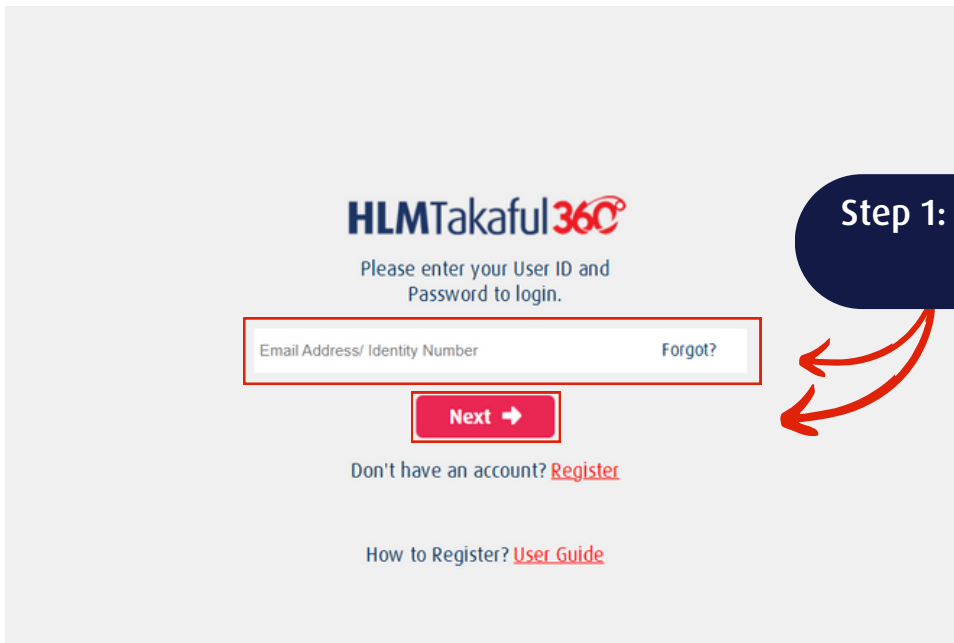
 HongLeong MSIG Takaful

Reaching out to you

Updated as of 1 June 2023

Hong Leong MSIG Takaful Berhad 200601018337 (738090-M)

HOW TO UPDATE YOUR BANK ACCOUNT DETAILS THROUGH HLMTakaful360° (Desktop view)



HOW TO UPDATE YOUR BANK ACCOUNT DETAILS THROUGH HLMTakaful 360° (Desktop view)

My Transactions Transaction History

Important Note: So long Transaction status is Successful, the changes will be refreshed online next day at 9.00am.

- Search
- Update Address**
To change policy address
 - Update bank account details**
For claim & servicing payment and refund to your bank account
 - Claim Notification**
To submit claims notification
 - Update Email and Contact Information**
To update or change email address, residential telephone number, office telephone number and mobile number
 - Update Payment Method**
For Cash/CCSI/Auto debit/Auto deduction card details
 - Update Nomination**
To add/delete Nomination

- Select the Certificate(s)
- Terms & Conditions
- Declaration
- TAC Verification
- Complete

Select the Certificate/(s)

	Certificate Number	Plan Name	Life Covered	Current Direct Credit Details
<input type="checkbox"/>	[Redacted]	[Redacted]	[Redacted]	-

Enter new Bank Account details

Are you the sole Account Holder for Individual Account or Primary Account Holder for Join Account? Yes No

Bank Name:

Bank Account Number:

Account Type: Savings Current

Bank Account Holder Identification Number:

Email Address of Certificate Owner / Assignee:

Mobile No. of Certificate Owner / Assignee:

Important Note: Please ensure that your Identity Number in our records matches the Identity Number in your Bank Account for successful E-Payment

Next

Step 3: Click Update Bank Account Details

Step 4: Select Certificate

Step 5: Fill in New Bank Account Details section

Step 6: Click Next button

HOW TO UPDATE YOUR BANK ACCOUNT DETAILS THROUGH HLMTakaful 360° (Desktop view)



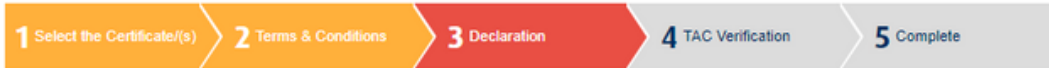
Terms & Conditions

- Hong Leong MSIG Takaful does not accept any type of joint accounts for the purpose of Direct Credit/ E-Payment unless the Certificate Owner/ Assignee is the Principal Account Holder.
- Hong Leong MSIG Takaful reserves the right to request the further documents to support this Direct Credit/ E-Payment.
- Payment under this Direct Credit/ E-Payment shall be credited to the bank account of the Certificate Owner/ Assignee of the Certificate, as stated herein.
- Direct Credit/ E-Payment is only available for direct credit to banks participating in the Interbank GIRO payment system (IBG) which are subject to change.
- Hong Leong MSIG Takaful reserves the right to make payment by other payment instrument if Hong Leong MSIG Takaful finds that any information and/ or document(s) provided in or submitted with this Direct Credit/ E-Payment is incomplete, invalid, inconsistent and / or unacceptable to Hong Leong MSIG Takaful Berhad for any reason whatsoever in which case Hong Leong MSIG Takaful is not obliged to disclose.

Step 7: Read the Terms & Conditions before proceed to Agree button

I agree to the Terms & Conditions

[Back](#) [Agree](#) [Disagree](#)



Declaration of Certificate Owner/ Assignee

- I consent to Hong Leong MSIG Takaful Berhad using, processing and releasing the above data to its banker(s) in order to facilitate payment(s) to me by the way of the Direct Credit / E-Payment.
- I confirm that I am the Holder of the bank account specified above ("Account") and that the details mentioned above are correct, true and complete.
- I authorise Hong Leong MSIG Takaful Berhad to deposit payment which is payable to me into the Account.
- I agree that all contribution deposits/ future certificate benefits payment which are payable to me shall be paid into the above Account, unless I notify the company otherwise.
- I agree to immediately refund to Hong Leong MSIG Takaful Berhad in full any monies pay into the account which I am not entitled to receive.
- I acknowledge and agree that the payment into the Account shall be a valid discharge of Hong Leong MSIG Takaful Berhad's liability under the certificate.
- I undertake to hold harmless and keep Hong Leong MSIG Takaful Berhad indemnified for any damage, losses, claims, costs and / or expenses incurred by Hong Leong MSIG Takaful Berhad due to any action taken against Hong Leong MSIG Takaful Berhad as a result of the payment mentioned above.

Step 8: Read the Declaration of Certificate Owner/Assignee before proceed to Agree button

I agree to the Declaration

[Back](#) [Agree](#) [Disagree](#)

HOW TO UPDATE YOUR BANK ACCOUNT DETAILS THROUGH HLMTakaful 360° (Desktop view)

- 1 Select the Certificate(s)
- 2 Terms & Conditions
- 3 Declaration
- 4 TAC Verification
- 5 Complete

TAC Verification

TAC was sent to mobile number ending with [REDACTED]

TAC

* Please [click here](#) after 1 minute to request a new TAC.

Back

Submit

Step 9: Enter the TAC number

*Wait for 1 minute to request a new TAC number

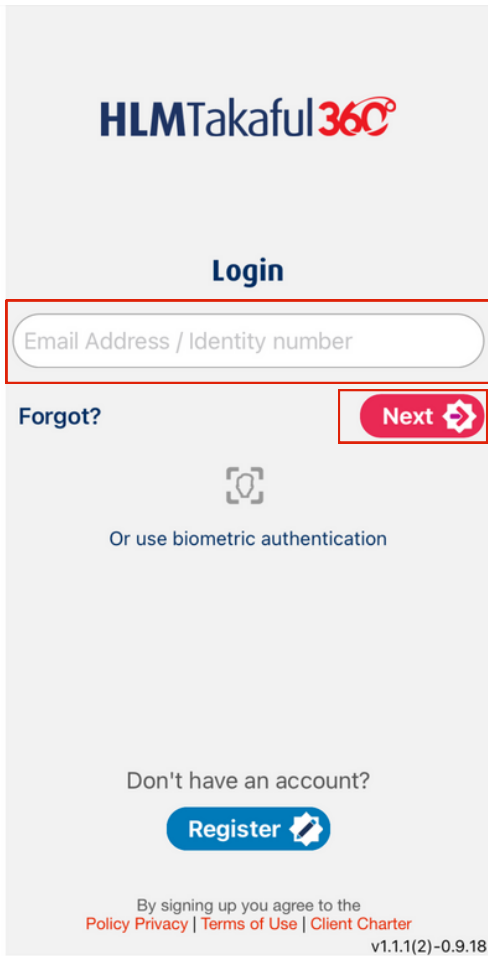
Step 10: Click Submit button



CONGRATULATIONS!
Your payment information has been updated

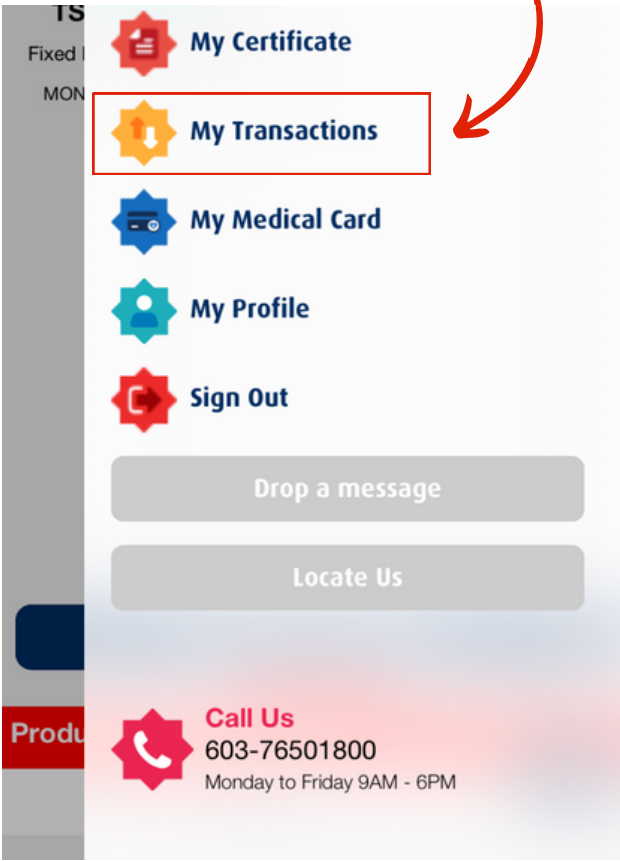


HOW TO UPDATE YOUR BANK ACCOUNT DETAILS THROUGH HLMTakaful 360° (Mobile view)

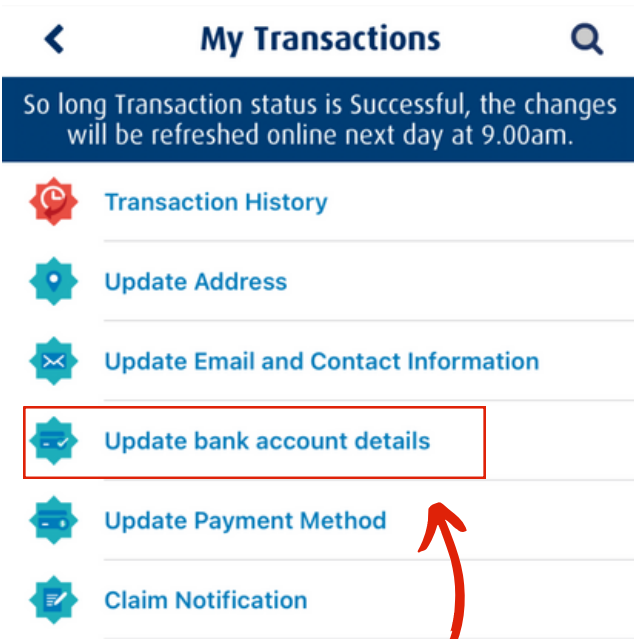


Step 1: Login HLMT360° & click Next button

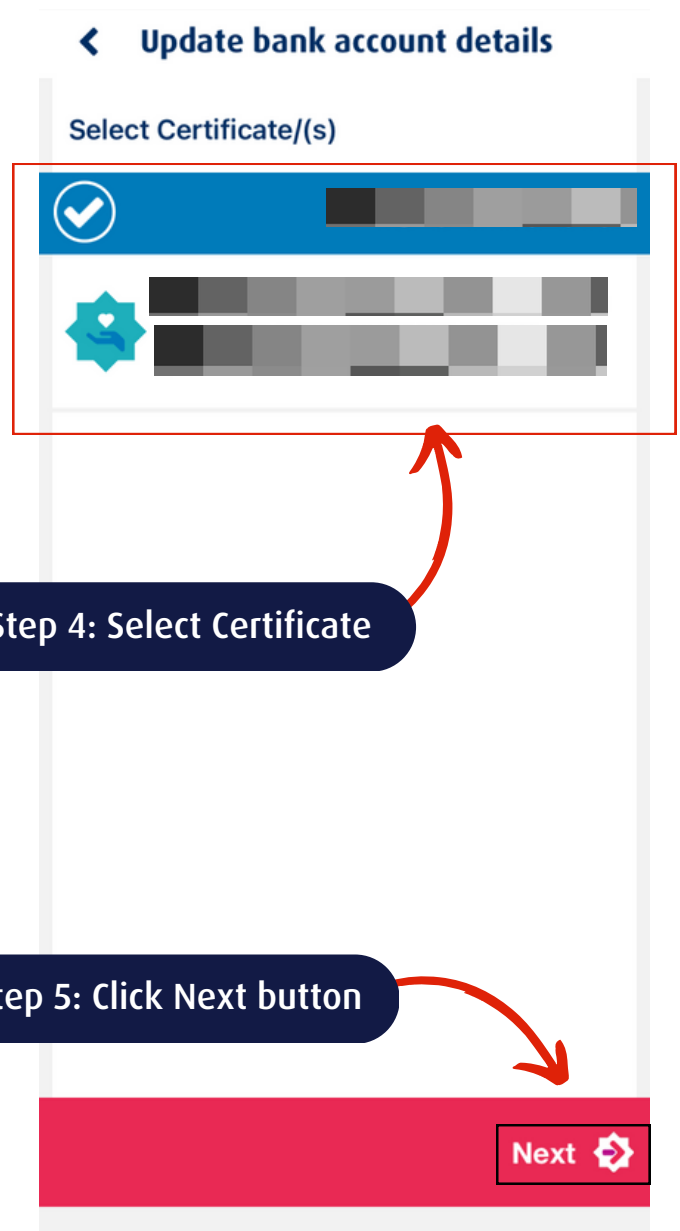
Step 2: Click My Transactions



HOW TO UPDATE YOUR BANK ACCOUNT DETAILS THROUGH HLMTakaful 360° (Mobile view)



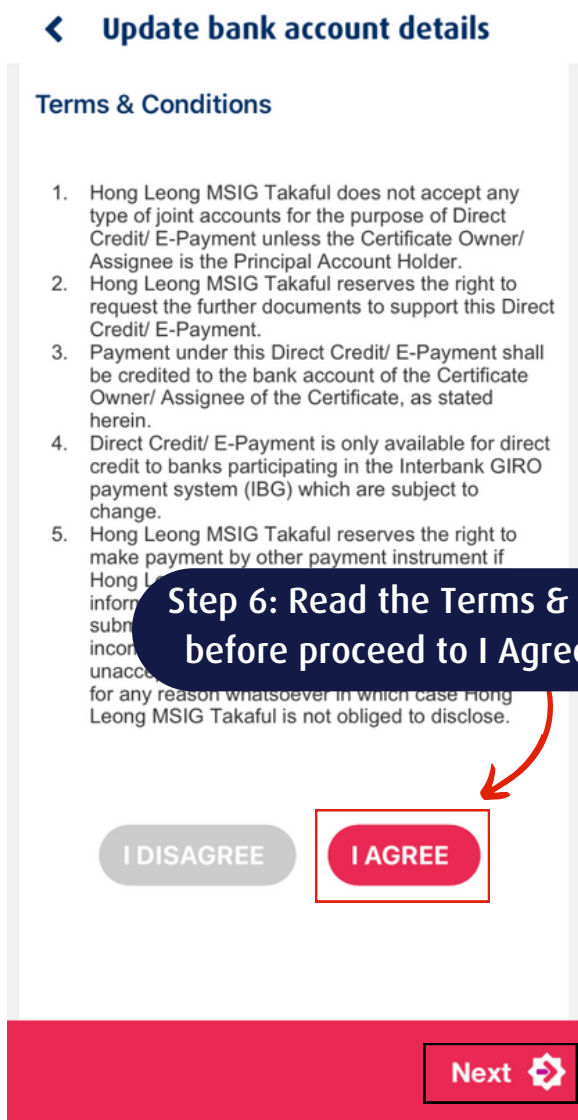
Step 3: Click Update Bank Account Details



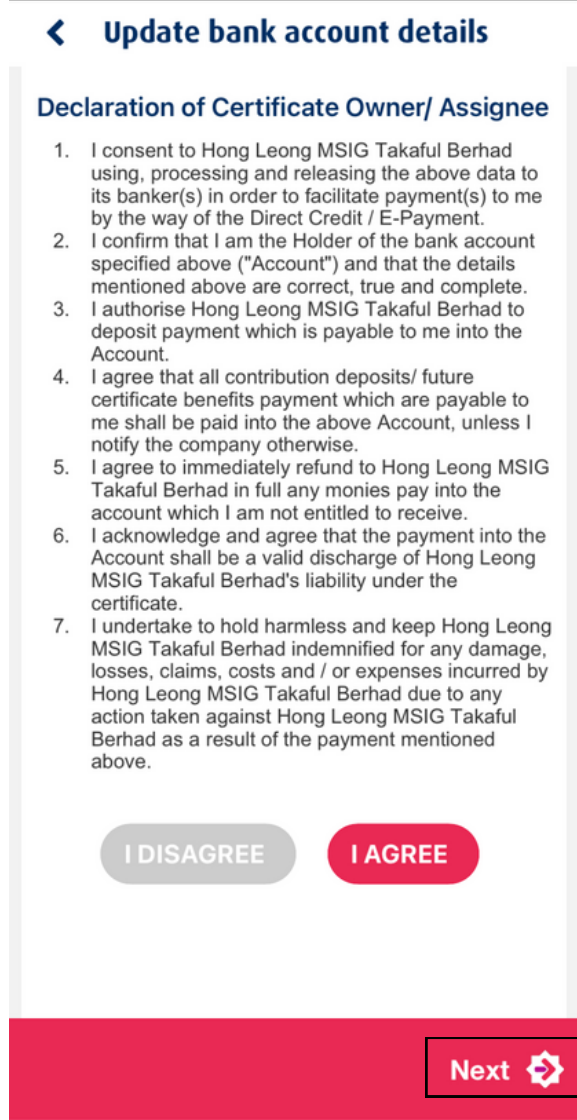
Step 4: Select Certificate

Step 5: Click Next button

HOW TO UPDATE YOUR BANK ACCOUNT DETAILS THROUGH HLM Takaful 360° (Mobile view)



Step 7: Click Next button



Step 8: Read the Declaration statement before proceed to I Agree & click Next button

HOW TO UPDATE YOUR BANK ACCOUNT DETAILS THROUGH HLMTakaful 360° (Mobile view)

< Update bank account details

Enter new Bank Account details

Are you the sole Account Holder for Individual Account or Primary Account Holder for Join Account?

NO YES

Please select account type:

Savings Current

Bank Account Holder Identification No.

Email Address of Certificate Owner / Assignee

Mobile No. of Certificate Owner / Assignee

Important Note(s):
Please ensure that your Identity Number in our records matches the Identity Number in your Bank Account for successful E-Payment

Next

Step 9: Fill in the Bank Account Details & click Next button

< Update Payment Method

TAC Verification

Request TAC

Submit

Step 10: Enter the TAC number

**Wait for 1 minute to request a new TAC number*

Step 11: Click Submit button

CONGRATULATIONS!
Your payment information has been updated

HLMTakaful 360°

#7

ADD/UPDATE YOUR NOMINATION DETAILS

- » To ease the process of payment distribution to your next of kin/nominee(s)



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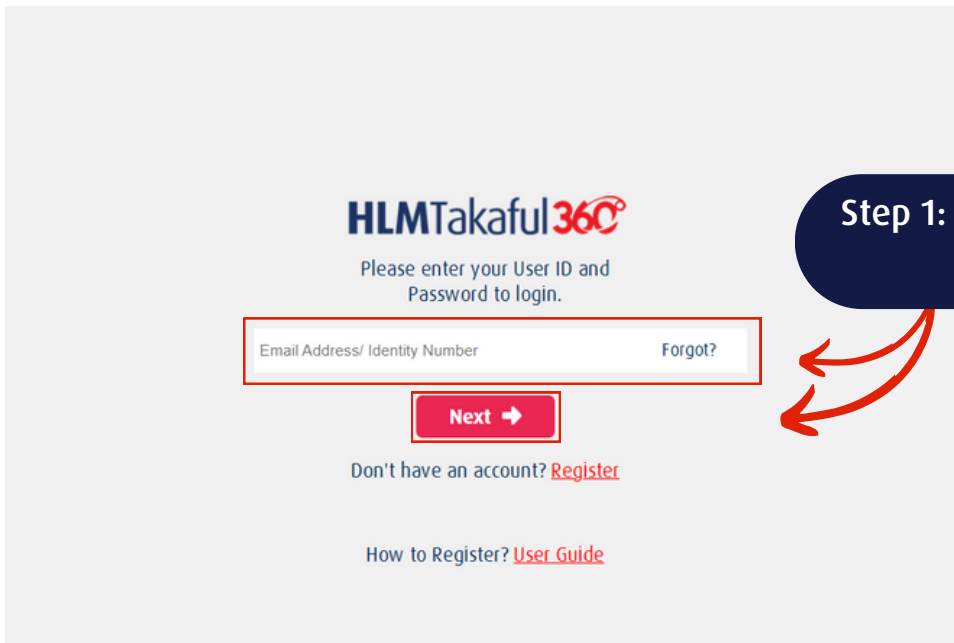
 HongLeong MSIG Takaful

Reaching out to you

Updated as of 1 June 2023

Hong Leong MSIG Takaful Berhad 200601018337 (738090-M)







HOW TO ADD/UPDATE YOUR NOMINATION DETAILS THROUGH HLMTakaful 360° (Desktop view)



HOW TO ADD/UPDATE YOUR NOMINATION DETAILS THROUGH HLMTakaful 360° (Desktop view)

My Transactions Transaction History

Important Note: So long Transaction status is Successful, the changes will be refreshed online next day at 9.00am.


-  **Update Address**
To change policy address
-  **Update bank account details**
For claim & servicing payment and refund to your bank account
-  **Claim Notification**
To submit claims notification
-  **Update Email and Contact Information**
To update or change email address, residential telephone number, office telephone number and mobile number
-  **Update Payment Method**
For Cash/CCSI/Auto debit/Auto deduction card details
-  **Update Nomination**
To add/delete Nomination

Step 3: Click Update Nomination

#1 - STEPS TO ADD NOMINEE(S)



Select the Certificate/ (ies)

Certificate Number	Plan Name	Life Covered	Nominee Details
 [Redacted]	[Redacted]	[Redacted]	[Redacted]

Step 1: Click Certificate No.

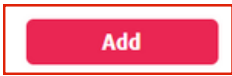
HOW TO ADD/UPDATE YOUR NOMINATION DETAILS THROUGH HLMTakaful 360° (Desktop view)



Select the Certificate/ (ies)

Certificate Number	Plan Name	Life Covered	Nominee Details

Step 2: Click Add to add Nominee(s)



Enter Nominee Details (TU202014023971)

Title	-Select-	Name	
ID Type	-Select-	IC Number	
Gender	<input checked="" type="radio"/> Male <input type="radio"/> Female	Date of Birth	__/__/__
Occupation	-Select-	Nationality	-Select-
Nominee Type	Select	Trustee	No
Relationship	-Select-	Type Of Business	
Name Of Employer		P.O Box	
Percentage		Postcode	
Address Line 1		Town/ City	
Address Line 2		State	
Address Line 3		Country	MALAYSIA
Mobile Number	-Select-		
Email Address			

Step 3: Fill in the Nominee Details

Step 4: Click Save button




HOW TO ADD/UPDATE YOUR NOMINATION DETAILS THROUGH HLMTakaful 360° (Desktop view)

#2 - STEPS TO UPDATE NOMINEE(S) DETAILS



Select the Certificate/ (ies)

Certificate Number	Plan Name	Life Covered	Nominee Details
 [Redacted]	[Redacted]	[Redacted]	[Redacted]

Step 1: Click Certificate No.

Step 2: Review the Nominee Details & fill in the percentage allocation

Nominee Details(TU202014023971)

No	Nominee Name	Relationship	Name Of Employer	Nominee Type	Trust	Percentage	Action
1	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	<input type="text"/>	
2	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	<input type="text"/>	
3	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	<input type="text"/>	
4	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	<input type="text"/>	
5	[Redacted]	[Redacted]	[Redacted]	[Redacted]	[Redacted]	<input type="text"/>	

Step 3: Click Next button

Next

HOW TO ADD/UPDATE YOUR NOMINATION DETAILS THROUGH HLMTakaful 360° (Desktop view)



Declaration & Witness Details * must be above 18 years old

I hereby declare and agree with this application

Witness Name	<input type="text"/>	Address Line 1	<input type="text"/>
Witness ICNo	<input type="text"/>	Address Line 2	<input type="text"/>
Mobile Number	012 <input type="text"/>	Address Line 3	<input type="text"/>
	<input type="text"/>	P.O Box	<input type="text"/>
	<small>TAC will be send to this number</small>	Postcode	<input type="text"/>
Email Address	<input type="text"/>	Town/ City	<input type="text"/>
		State	<input type="text"/>
		Country	MALAYSIA <input type="text"/>

I hereby declare and agree with this application.

Back

Agree

Disagree

Step 4: Fill in the Declaration & Witness Details before proceed to Agree button

HOW TO ADD/UPDATE YOUR NOMINATION DETAILS THROUGH HLMTakaful 360° (Desktop view)

TAC Verification

TAC was sent to mobile number ending with [redacted]

TAC

* Please [click here](#) after 1 minute to request a new TAC.

Back

Submit

Step 5: Enter the TAC number

*Wait for 1 minute to request a new TAC number

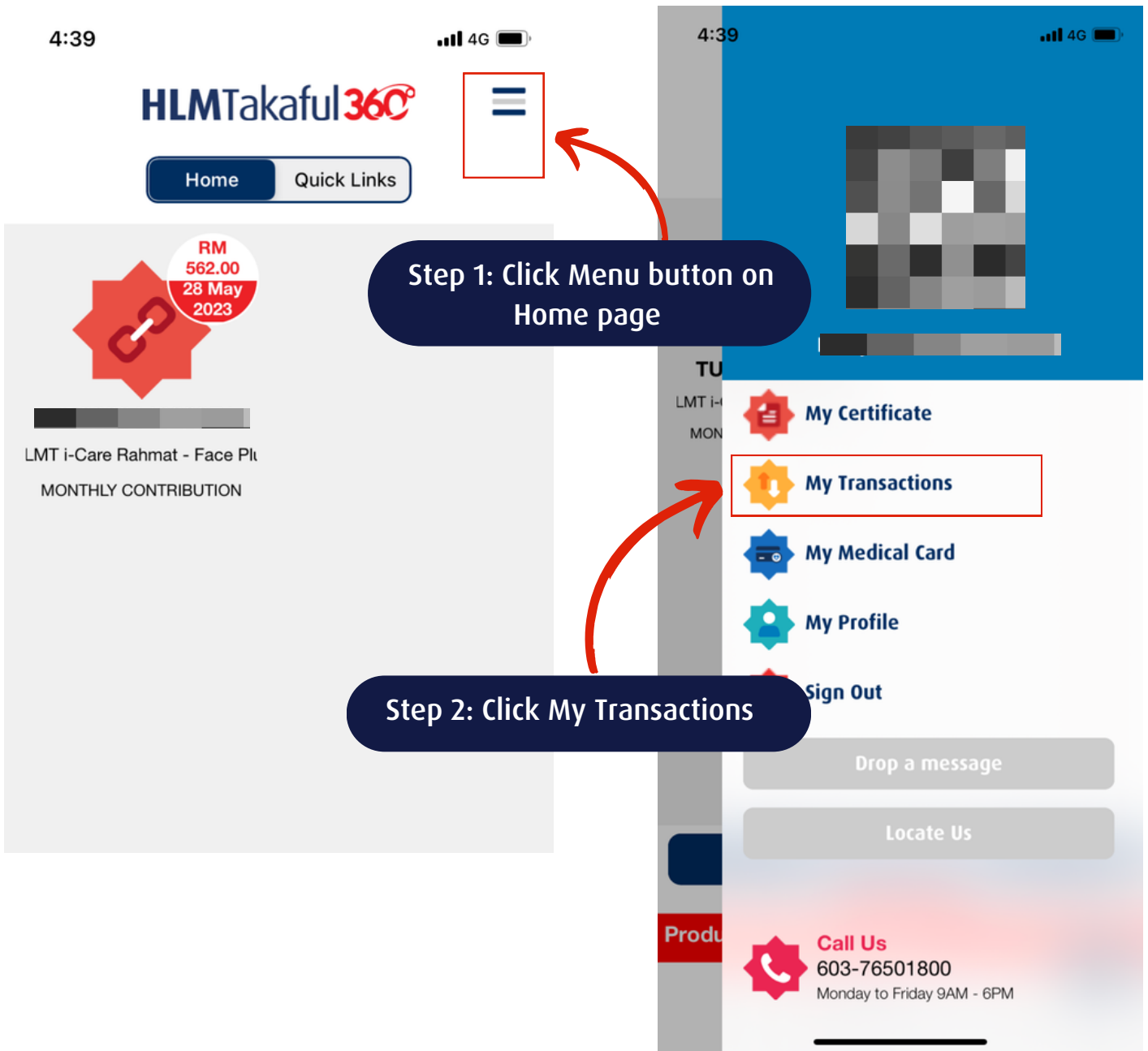
Step 6: Click Submit button



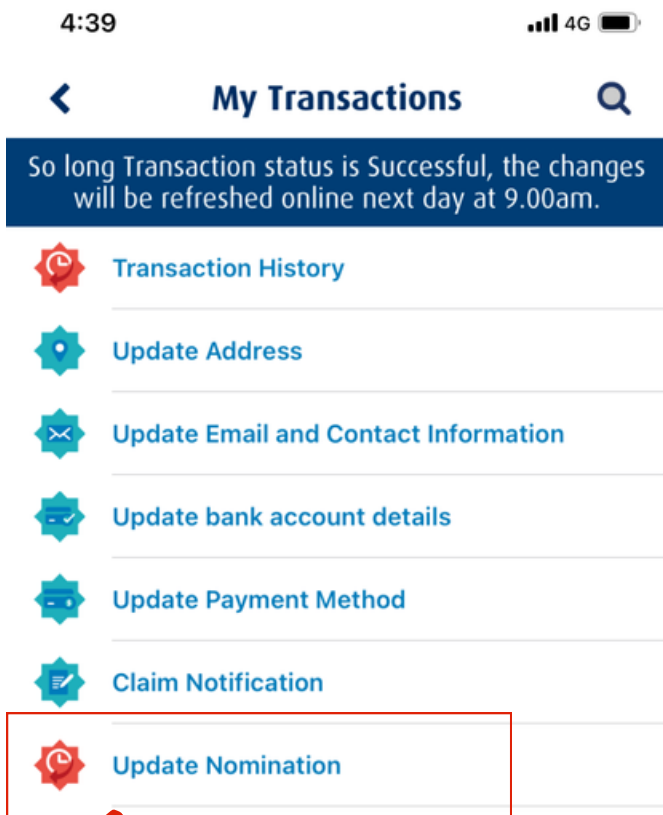
CONGRATULATIONS!
Your nominee details has been updated

<<< >>>

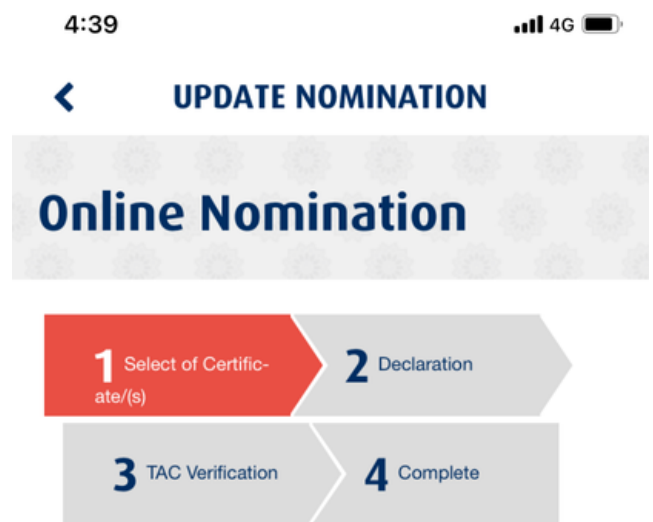
HOW TO ADD/UPDATE YOUR NOMINATION DETAILS THROUGH HLMTakaful 360° (Mobile view)






HOW TO ADD/UPDATE YOUR NOMINATION DETAILS THROUGH HLM Takaful 360° (Mobile view)



Step 3: Click Update Nomination

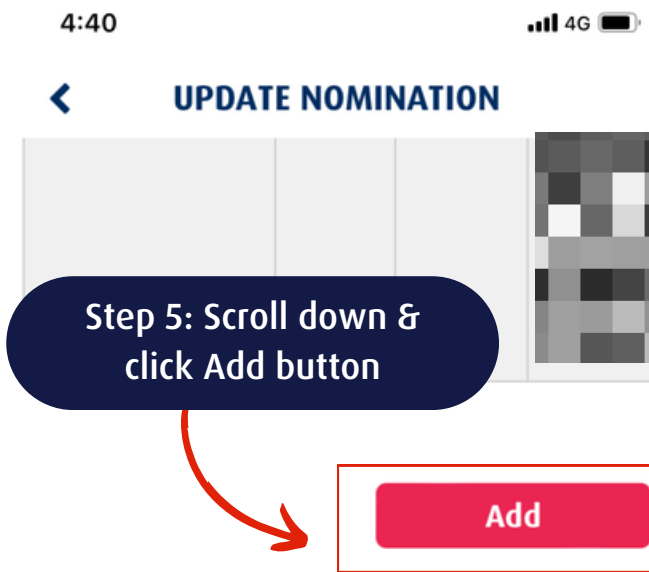


Select the Certificate/ (ies)

Certificate Number	Plan Name	Life Covered	Nominee Details
	HLMT i-Care Rahmat - Face Plus		

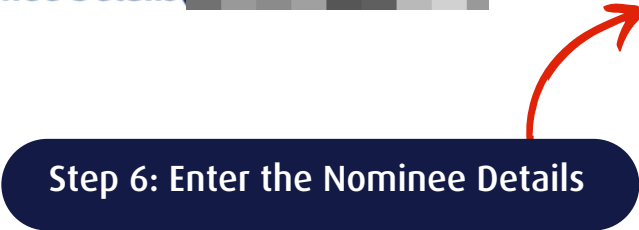
Step 4: Click the relevant Certificate No.

HOW TO ADD/UPDATE YOUR NOMINATION DETAILS THROUGH HLMTakaful 360° (Mobile view)



Note: For trust nomination, please submit a physical nomination form, legal declaration form together with supporting documents required to certificateadministration@takaful.hongleong.com.my or nearest Hong Leong MSIG Takaful branches.

Nominee Details



4:41

4G

< UPDATE NOMINATION

Enter Nominee Details

Title
-Select-

ID Type
-Select-

Gender
 Male Female

Occupation
-Select-

Nominee Type
Select

Relationship
-Select-

HOW TO ADD/UPDATE YOUR NOMINATION DETAILS THROUGH HLMTakaful 360° (Mobile view)

Type Of Business

P.O Box

Postcode

Town/ City

State

Country

MALAYSIA

Cancel Save

Step 7: Click Save button

State

Country

MALAYSIA

I hereby declare and agree with this application.

Agree Disagree

Step 8: Tick on the Declaration statement & click Agree button



HOW TO ADD/UPDATE YOUR NOMINATION DETAILS THROUGH HLMTakaful 360° (Mobile view)

TAC Verification

TAC was sent to mobile number ending with [redacted]

TAC

* Please [click here](#) after 1 minute to request a new TAC.

Back

Submit

Step 9: Enter the TAC number

*Wait for 1 minute to request a new TAC number

Step 10: Click Submit button



CONGRATULATIONS!
Your nominee details has been updated

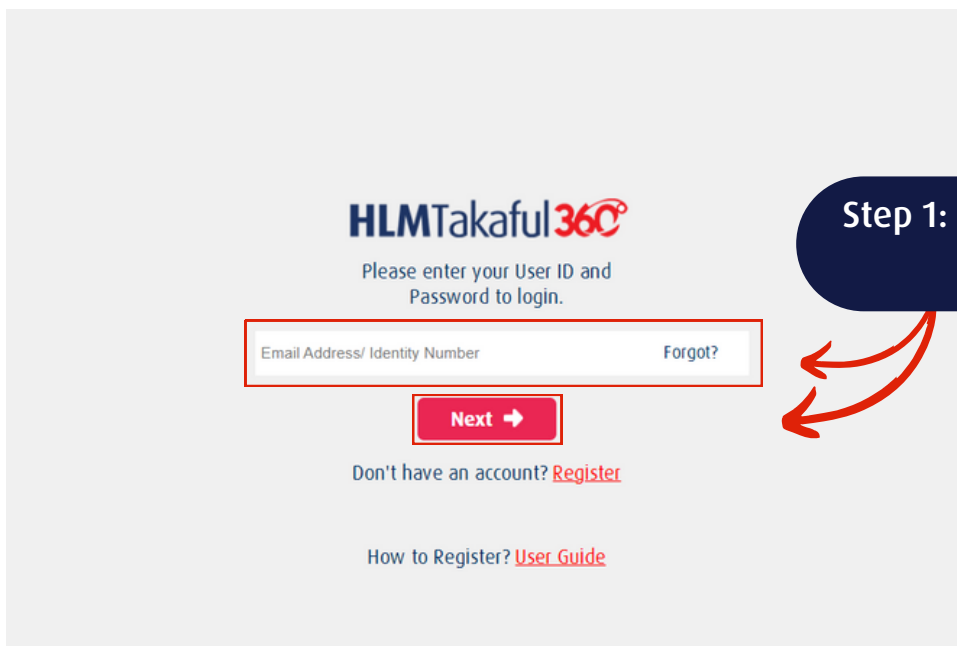
HLMTakaful 360° WAY TO ACCESS CONTRIBUTION & TRANSACTION STATEMENT

#8

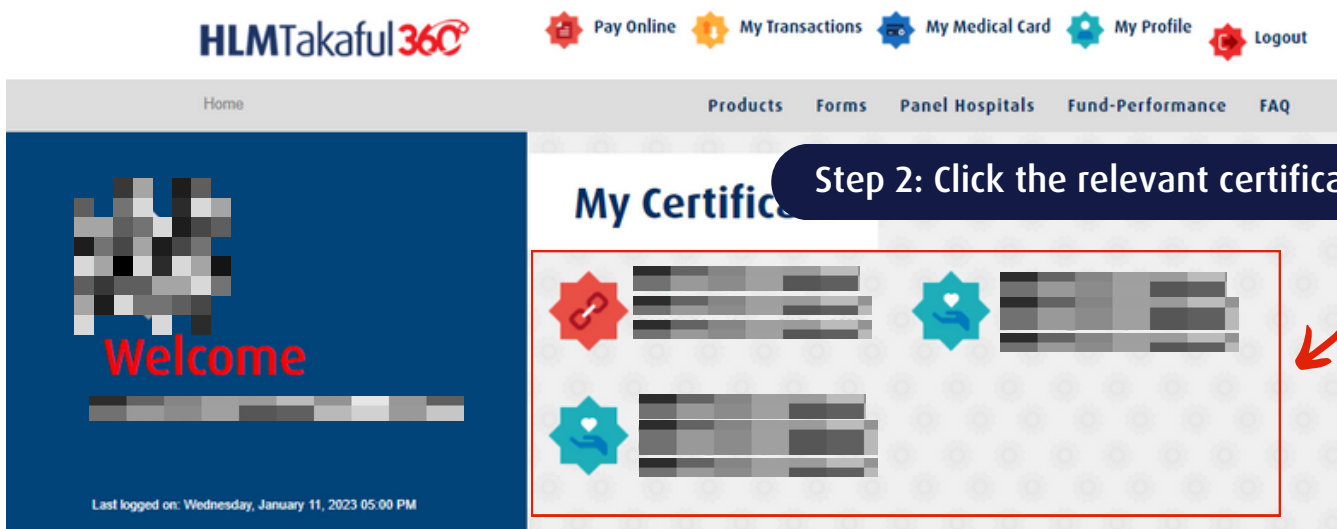
To review and stay updated on the contribution transactions made



HOW TO ACCESS CONTRIBUTION & TRANSACTION STATEMENT THROUGH HLMTakaful 360° (Desktop view)



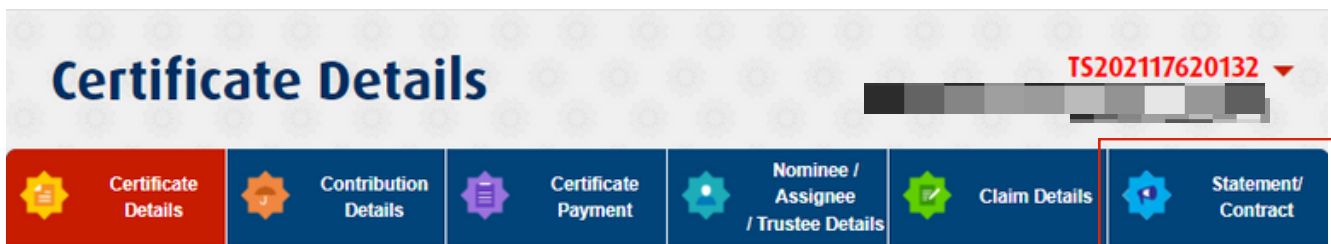
Step 1: Login HLMT360° & click Next button



Step 2: Click the relevant certificate



HOW TO ACCESS CONTRIBUTION & TRANSACTION STATEMENT THROUGH HLMTakaful 360° (Desktop view)



As at 04/12/2022

Step 3: Go to Statement/Contract section

Statement

Type of Statement: -Select-

Statement Date: -Select-
Takaful Contribution Statement
Transaction Statement

Download

Step 4: Select Type of Statement & Select the relevant statement year before proceed with Download button

Statement

Type of Statement: Transaction Statement

Statement Date: -Select-
-Select-
2021
2020

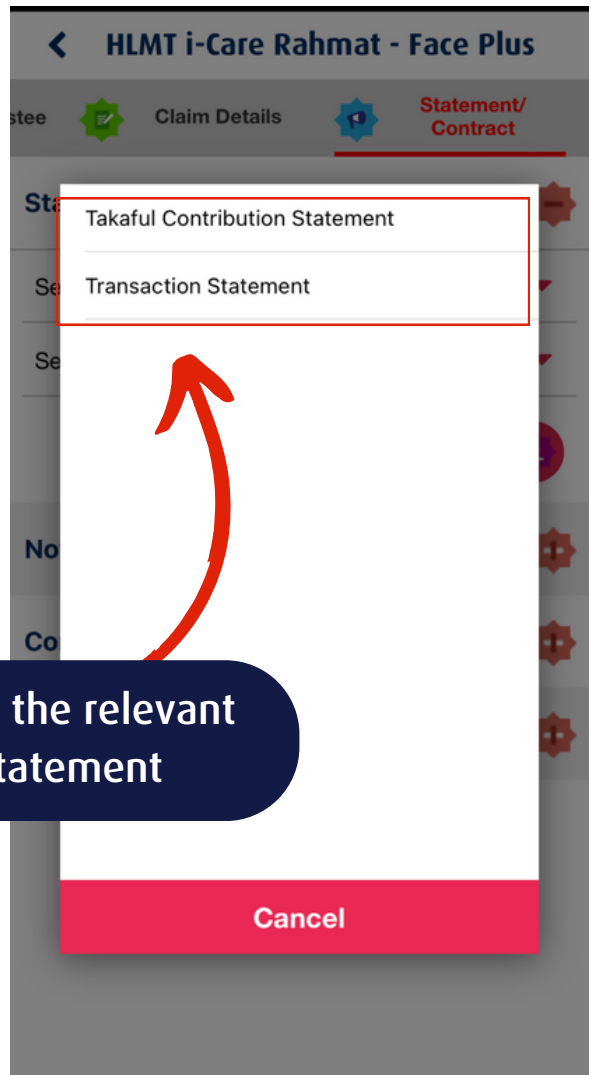
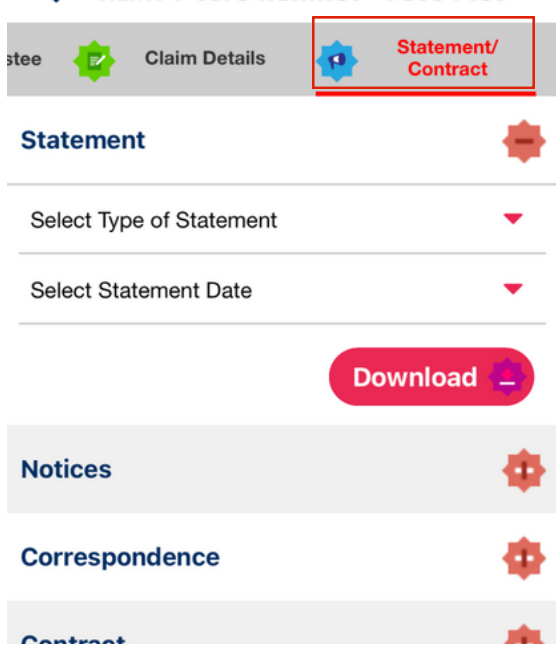
HOW TO ACCESS CONTRIBUTION & TRANSACTION STATEMENT THROUGH HLMTakaful 360° (Mobile view)

Step 1: Login HLMT360° & click Next button

Step 2: Select the relevant certificate

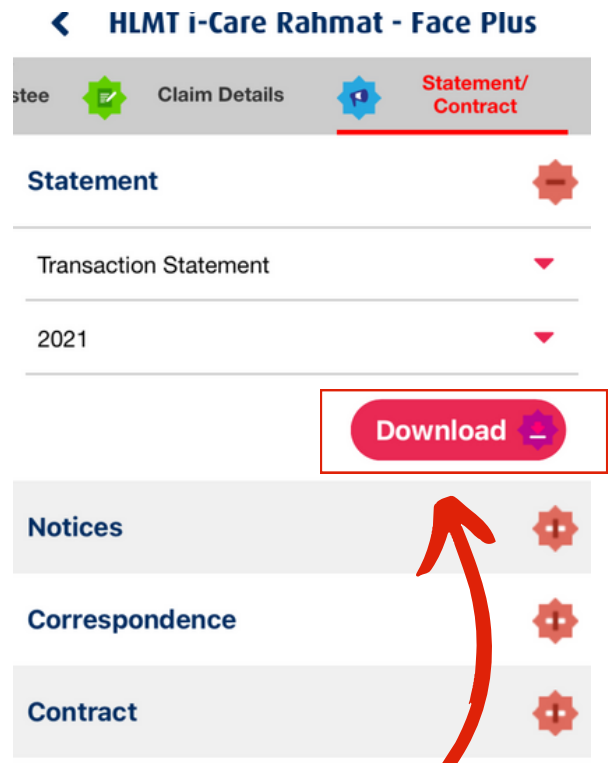
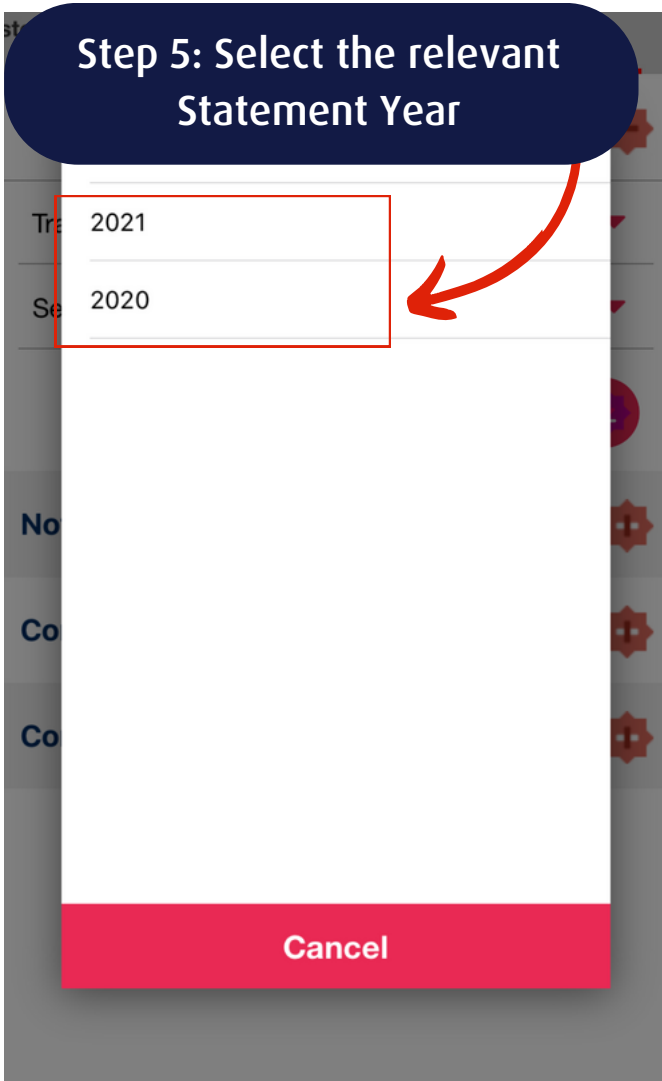
HOW TO ACCESS CONTRIBUTION & TRANSACTION STATEMENT THROUGH HLM Takaful 360° (Mobile view)

Step 3: Slide right & click Statement/Contract section



Step 4: Select the relevant Type of Statement

HOW TO ACCESS CONTRIBUTION & TRANSACTION STATEMENT THROUGH HLMTakaful 360° (Mobile view)



Step 6: Click Download button



CONTACT US SHOULD YOU NEED FURTHER ASSISTANCE WITH HLMTakaful 360°



CUSTOMER SERVICES DEPARTMENT:



+603 7650 1800



ReachUs@takaful.hongleong.com.my