

Claim No.: \_\_\_\_\_

## HOSPITALISATION & SURGICAL REIMBURSEMENT CLAIM FORM

This form is to be completed by Participant / Certificate Holder.

### Bahagian A / Part A

1. a) Certificate No.	a)
b) Name of Participant.	b)
c) I/C No.	c)
d) Birth Certificate No. for minor.	d)
e) Date of Birth.	e)
f) Nationality	f)
g) Residential & Mailing Address.	g)
h) Please confirm if there is a change of address for us to update your records.	h) Yes <input type="checkbox"/> No <input type="checkbox"/>
i) Telephone No.	i) House: Office:
j) Handphone No.	j)
k) E-mail Address.	k)
l) Particular Bank.	l)
m) Individual Saving Account No. / Corporate's Bank Account No. (Please enclose a certified true copy of the saving book / Corporate's confirmation letter on the Corporate's Bank Account No.)	m)

**Hong Leong MSIG Takaful Berhad** (738090-M)

Level 5, Tower B, PJ City Development, No. 15A, Jalan 219, Seksyen 51A, 46100 Petaling Jaya, Selangor.

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b) The name of the Insurance Company.  c) Certificate No. / Certificates Nos.  d) Plan and sum assured of the insurance.  e) The effective dates of the Certificate/ Certificates.  f) The expiry dates of Certificate/ Certificates.	b)  c)  d)  e)  f)						
3. Please Complete If Hospitalisation Was Due To Accident.  a) Date of accident.  b) Time.  c) Full circumstances of the accident.  d) Describe the type of injuries sustained.	a)  b) AM PM  c)  d)						
4. Please Complete If Hospitalisation Was Due To Illness:  a) Name of illness.  b) Describe the symptoms.  c) Date symptoms first began.  d) Duration of symptoms prior hospitalisation.	a)  b)  c)  d)						
5. Details Of Doctors.  a) Doctor first consulted for this illness / injury.  b) Doctor who referred Participant to hospital.	<table border="0"> <tr> <td>Dates of consultations</td> <td>Name and Address of Doctor(s)</td> </tr> <tr> <td>a)</td> <td></td> </tr> <tr> <td>b)</td> <td></td> </tr> </table>	Dates of consultations	Name and Address of Doctor(s)	a)		b)	
Dates of consultations	Name and Address of Doctor(s)						
a)							
b)							

<p>c) All other doctors consulted during the illness / injury.</p> <p>d) All doctors consulted previously if this condition had been treated previously.</p>	<p>c)</p> <p>d)</p>
<p>6. Details of Hospitalisation.</p> <p>a) Date of admission.</p> <p>b) Date of discharge.</p> <p>c) Name of hospital admitted.</p>	<p>a)</p> <p>b)</p> <p>c)</p>
<p>7. Others.</p> <p>a) Name and address of:</p> <p>i) Participant's Regular doctor.</p> <p>ii) All doctors consulted by Participant in the past three (3) years.</p>	<p>a) Name of Doctor                      Address</p> <p>i)</p> <p>ii)</p>
<p>8. Please complete if Participant is female.</p> <p>a) Was the Participant pregnant at the time of hospitalization?</p> <p>b) If so, how many months?</p>	<p>a) Yes <input type="checkbox"/>                      No <input type="checkbox"/></p> <p>b)</p>

Please note that the Company may require clarification or further answers before the Claim may be considered.

### **Bahagian B / Part B**

<p><b>Politically Exposed Person (PEP) Declaration</b></p> <p><b>Notes:</b></p> <p>1. All names as per NRIC/Passport</p> <p>2. Politically Exposed Persons (PEP)</p> <p>(a) are individuals who are or who have been entrusted with prominent public function (Head of State or Government, Senior government, judiciary or military officials, senior executives of state owned corporations and important political Party officials)</p> <p>(b) persons who are or have been entrusted with a prominent functions by an international organization which refers</p>
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- Members of senior management. (Directors, deputy directors and members of the board or equivalent functions)
3. Family Members and Close Associates
- (a) Family Members are individuals who are related to a PEP, either directly (consanguinity) or through marriage. This includes parents\*, siblings\*, spouse(s), child\* or spouse's parents\*. (\*biological and non-biological relationship)
- (b) Close Associates is any individual closely connected to a PEP, either socially or professionally and may include extended family members such as relatives (biological or non biological relationship), financially dependent individuals (persons salaried by the PEP such as drivers, bodyguard, secretaries, business partners or associate, prominent members of the same organization as the PEP, individuals working closely with the PEP i.e. work colleagues, close friend)
4. Beneficial Owner
- Refers to any natural person(s) who ultimately owns or controls a participant and/or the natural person on whose behalf a Transaction is being conducted. It also includes those natural persons who exercise ultimate effective control over a legal person or arrangement. Reference to "ultimately owns or control" or "ultimate effective control" refers to situation in which ownership or control is exercised through a chain of ownership or by means of control other than direct control. This also refers to any natural person(s) who ultimately owns or controls a beneficiary, where specified in this document.

**Please tick (✓) the appropriate box**

1. Does any Claimant(s) hold or Beneficial Owner(s) hold, or has previously held or is being considered for a prominent public position?

☐ Yes

☐ No

If yes, please elaborate:

Name of Claimant(s) or Beneficial Owners(s)	Position Held	No. of Years

2. Does any of the Claimant(s) or Beneficial Owner(s)'s immediate Family Members/Close Associates hold, or previously held or is being considered for prominent public position?

☐ Yes

☐ No

If yes, please elaborate:

Name of Claimant(s) or Beneficial Owner(s)	Details of Immediate Family Members/Close Associates			
	Name	NRIC/Passport No.	Position Held	Relationship to Claimant(s)

\*Claims filed by entity (non individual certificate owner), kindly complete the Legal Person Declaration Form

**Office Use Only:**

☐ Completeness of form

☐ Updated Changes in Core System

☐ HQ

☐ Branch: \_\_\_\_\_

Checked by: \_\_\_\_\_  
(rubber stamped)

Date: \_\_\_\_/\_\_\_\_/\_\_\_\_

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## DECLARATION

I HEREBY DECLARE that I have received / suffered the injuries / illness(es) described above, and warrant the truth of the foregoing particulars in every respect, and agree that if I have made, or I shall make, any false or untrue statement, suppression or concealment, my right to compensation shall be absolutely forfeited.

## UNDERTAKING

I, \_\_\_\_\_ I/C No. (New) \_\_\_\_\_  
(Old) \_\_\_\_\_ understand that the Letter of Guarantee is issued strictly for the treatment of the disability (illness and / or injury) as diagnosed before or during admission and conveyed to Hong Leong MSIG Takaful Berhad (HLMT) by Third Party Administrator (TPA) only. Should there be any treatment required on the disability (illness and / or injury) which is different from that earlier diagnosed, I agree that the costs incurred on such treatment shall be excluded from the Letter of Guarantee and I shall personally undertake to settle them with the hospital/clinic at my own expense.

I understand that the delivery of this claim form and the grant of Letter of Guarantee or payment to the hospital by HLMT or its representative relating to the claim as specified in the form shall not be in any way be construed as an admission of HLMT's liability for the said claim and any further claims arising subsequently. HLMT shall reserve all rights of evaluation of the claim's admissibility as it deems appropriate.

I am fully aware of the conditions in the Letter of Guarantee granted by HLMT for the medical expenses incurred as aforesaid specified in the claim form and the limits as applicable thereto and / or as prescribed in the medical insurance coverage under the abovementioned certificate. I hereby undertake to settle any medical expenses exceeding the amount provided for in the said Letter of Guarantee and / or certificate contract. I am fully aware and agree that HLMT shall reserve the right to recover from me and I hereby undertake to repay to HLMT, the full amount of any medical expenses which are not covered under the said Letter of Guarantee or certificate contract or not admissible for any reasons including any non-disclosure of material facts on my part, if such expenses had been previously incurred under the Letter of Guarantee granted or reimbursed to me by HLMT as the case may be.

### AUTHORIZATION

I, hereby irrevocably authorize any employers, doctors, hospitals, clinics, insurance companies, government offices or any organizations or persons who have any records, knowledge or information, whether medical or otherwise, of \*(myself / my child) \_\_\_\_\_

Birth Certificate No. \_\_\_\_\_ or I/C No. \_\_\_\_\_ to disclose, release or transfer to Hong Leong MSIG Takaful Berhad such records, knowledge or information for claim.

A photocopy of this undertaking and authorization shall be as valid as the original and shall be equally binding on my assigns or successors.

\* Please delete the inappropriate item.

Dated this \_\_\_\_\_ day of \_\_\_\_\_

\_\_\_\_\_  
Signature of Witness

Name : \_\_\_\_\_

I/C No. : \_\_\_\_\_

\_\_\_\_\_  
Signature of \* Certificate Holder/  
Participant/ Parent of Participant for  
Participant below age 16